



Peace

THE FRUIT OF JUSTICE

Annual Report 2016-17

The Catholic Agency for
International Aid and Development



Caritas
AUSTRALIA

End poverty
Promote justice
Uphold dignity

"Peace for all is the fruit of justice for all."

Pope Benedict XVI, World Day of Peace Message 2012, (#5)

CARITAS AUSTRALIA IS THE INTERNATIONAL AID AND DEVELOPMENT AGENCY OF THE CATHOLIC CHURCH IN AUSTRALIA, AND IS A MEMBER OF CARITAS INTERNATIONALIS, ONE OF THE WORLD'S LARGEST HUMANITARIAN NETWORKS WITH 165 MEMBER AGENCIES OPERATING IN OVER 200 COUNTRIES AND TERRITORIES.

This year, Caritas Australia supported 93 long-term programs through 108 partnerships in 27 countries across Africa, Asia, Latin America, the Pacific, and with Australia's First Peoples. Every year our organisation also responds to humanitarian emergencies across all regions. In 2016-17, we supported 32 emergency programs in 24 countries.

Thanks to all our supporters, we reached 2 million people directly through our emergency and development programs.

EVERY PERSON

Caritas Australia is committed to serving people who are vulnerable to extreme poverty and marginalisation. We work with people regardless of religious, political or cultural beliefs.

Our development approach is to support whole communities to lead their own development, rather than sponsor individuals. Small business skills and finance training, livelihood workshops and agriculture skills – these can all help to improve life for everyone.

VISION

A just and fair world,
A world in balance,
At peace and free of poverty;
A world, which the Church in Australia helps build.
Where all human beings can live in dignity and communities are architects of their own development.

INSPIRATION

The scroll of the prophet Isaiah was given to him. He unrolled the scroll and found the place where it was written: "The Spirit of the Lord is upon me, because he has anointed me to bring good news to the poor. He has sent me to proclaim release to the captives and recovery of sight to the blind, to let the oppressed go free, to proclaim the year of the Lord's favour." Luke 4:17-19

MISSION

Children, women and men most vulnerable to extreme poverty and injustice are rich in the eyes of Jesus, whose life and compassion inspires Caritas Australia.

Through effective partnerships in humanitarian relief and development and by transforming hearts and minds in the Australian community, Caritas Australia helps to end poverty, promote justice and uphold dignity.

ANNUAL REPORT

This peace-themed Annual Report comes at a time when the world is experiencing a range of unprecedented humanitarian crises and natural disasters. Our neighbours in the Pacific and other regions are feeling the effects of climate change, while our brothers and sisters in Syria are suffering from the turmoil of long-term war.

Every day we are working with our partners around the world to help communities live safe and fruitful lives. We thank you for journeying with us as we work towards a more humane world.



Aboriginal and Torres Strait Islander readers should be aware that this publication may contain images or names of people who have since passed away. Caritas Australia acknowledges the traditional owners and custodians, past and present, of the land on which all our offices are located.

Editor: Melinda McHugh
Design: Three Blocks Left
Print: Lighthouse Print Group
Printed on: Sovereign Offset
Sovereign Offset contains fibre sourced from responsible forestry practices, and manufactured carbon neutral.

All photos Caritas Australia unless otherwise stated.
All currency references are shown in Australian dollars unless otherwise stated.

ABN 90 970 605 069

Published November 2017
by Caritas Australia
24-32 O'Riordan Street
Alexandria NSW 2015

ISSN 2201-3075 (Print)
ISSN 2201-3083 (Online)
© Copyright Caritas
Australia 2017



This image: For Caritas Australia program participants in Bougainville, community marketplaces provide an opportunity to sell their produce. Photo: Cassandra Hill/Caritas Australia

Cover: For Martina, a mother of eight in Timor-Leste, escaping domestic violence was the first step in her journey to a new life. Read her story from Project Compassion 2017 at www.caritas.org.au/projectcompassion. Photo: Richard Wainwright/Caritas Australia

CONTENTS

Principles	2
Peace: the Fruit of Justice	3
From the Chairman	4
From the CEO	5
Year at a Glance	6
Integral Human Development	12
Strategic Directions	13
Financial Snapshot	14
Caritas Community	22
Governance	38
Mission	44

Around the World

Where we Work	8
Australia	10
Bougainville, Papua New Guinea	16
Timor-Leste	20
Democratic Republic of the Congo	32
Philippines	36
Haiti	42

Our Full Financial Report 2016-17 is available to read at www.caritas.org.au/annualreport

Accountability and International Standards

Did you know that Caritas Australia is a member of the Australian Council for International Development (ACFID) and as such is a signatory to the Code of Conduct. As an ACFID member we are committed to meeting the requirements of high standards of corporate governance, public accountability and financial management. For more information on the Code, visit the ACFID website www.acfid.asn.au or email code@acfid.asn.au

Caritas Australia is accredited by the Australian Department of Foreign Affairs and Trade (DFAT), responsible for managing Australia's aid program. To maintain accreditation, Caritas Australia's systems, policies and processes are rigorously reviewed by the Australian Government.

In 2016-17, Caritas Australia received support through the Australian NGO Cooperation Program (ANCP), the Australian

Humanitarian Partnership (AHP), the Church Partnership Program (CPP) and the Bougainville Youth Initiative (BYI) in Papua New Guinea.

We uphold the highest standards of practice, as demonstrated by our commitment to the:

- ACFID Code of Conduct
- Australian Charities and Not-for-profits Commission
- Caritas Internationalis Management Standards
- Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief
- The Core Humanitarian Standards (CHS)
- Fundraising Institute of Australia Principles and Standards of Fundraising Practice
- Good Humanitarian Donorship Principles
- Sphere Humanitarian Charter and Minimum Standards

PRINCIPLES

OUR WORK IS SHAPED BY THE TRADITION OF CATHOLIC SOCIAL TEACHING, WHICH PLACES HUMAN DIGNITY AND WELLBEING FOR ALL PEOPLES AT ITS HEART. WE IMPLEMENT PRINCIPLES SUCH AS:

PROMOTION OF PEACE

All peace requires respect for and the development of human life, which in turn involves the safeguarding of the goods, dignity and freedom of people. Peace is the fruit of justice and is dependent upon right order among human beings.

DIGNITY OF THE HUMAN PERSON

Every human being is created in the image and likeness of God and therefore has inherent dignity. No human being should have their dignity or freedom compromised. The dignity of every person, independent of ethnicity, creed, gender, sexuality, age or ability, is the foundation of Catholic Social Teaching.

THE COMMON GOOD

Every person should have sufficient access to the goods and resources of society so they can completely and easily live fulfilling lives. The rights of the individual to personal possessions and community resources must be balanced with the needs of the disadvantaged and dispossessed. The common good is reached when we work together to improve the wellbeing of people in our society and the wider world.

SUBSIDIARITY AND PARTICIPATION

All people have the right to participate in decisions that affect their lives. Subsidiarity requires that decisions are made by the people closest and most affected by the issues and concerns of the community.

SOLIDARITY

Everyone belongs to one human family, regardless of their national, religious, ethnic, economic, political and ideological differences. Everyone has an obligation to promote the rights and development of all peoples across communities, nations, and the world, irrespective of national boundaries. We are called by the principle of solidarity to take the parable of the Good Samaritan to heart to love your neighbour (Luke 10:29-37), and to express this understanding in how we live and interact with others.

PREFERENTIAL OPTION FOR THE POOR

Caring for the poor is everyone's responsibility. Preferential care should be shown to poor and vulnerable people, whose needs and rights are given special attention in God's eyes.

Jesus taught that God asks each of us what we are doing to help the poor and needy: "Truly, I tell you, just as you did it to one of those who are members of my family, you did it to me". (Matthew 25:40).

ECONOMIC JUSTICE

Economic life is not meant solely for profit, but rather in service of the entire human community. Everyone capable should be involved in economic activity and should be able to draw from work, the means for providing for themselves and their family.

CARE OF OUR COMMON HOME

We must all respect, care for and share the resources of the earth, which are vital for the common good of people. Care for animals and the environment is a common and universal duty, and ecological problems call for a change of mentality and the adoption of new lifestyles.

Read more about Catholic Social Teaching at www.caritas.org.au/cst

"Peace is the fruit of justice and is dependent upon right order among human beings."

INTEGRAL HUMAN DEVELOPMENT

Integral Human Development (IHD), grounded in Catholic Social Teaching, provides principles and a conceptual framework for our international programs. Our development approach is transformative and works to ensure a holistic approach by addressing all aspects of poverty and injustice across Caritas Australia's relief, rehabilitation and development work. See page 12 for more about IHD.

A young Syrian refugee in Jordan. In March 2017, we marked six years since the start of the civil war in Syria. The international Caritas network will continue assisting with emergency relief and humanitarian assistance. Photo: Catholic Relief Services (CRS)



Peace

THE FRUIT OF JUSTICE

TO LIVE WHOLE AND FRUITFUL LIVES, COMMUNITIES REQUIRE THE FULLNESS OF PEACE, LOVE AND COMPASSION. OUR PROGRAMS ARE DESIGNED TO PROMOTE JUST AND PEACEFUL RELATIONSHIPS WHICH ARE NECESSARY TO DEVELOP THE WHOLE PERSON IN EVERY ASPECT OF LIFE.

Where there is suffering, peace is diminished. Very often when we think of 'peace' we think of 'war'. But peace is more than just combating war and violence. Peace is knowing there is year-round food available, fresh water to drink, income for the family and community, good education for our children, trained health workers, and a safe, healthy environment to grow up in.

Peace is also about inner peace; it is living without fear or worry, and is essential to living full lives. Peace is the backbone to every society, to Caritas Australia and our international work, and to the Church. It is also one of our fundamental Catholic Social Teaching principles.

To live within a spirit of peace is a universal human desire, and Caritas Australia is working every day with our partners around the world to reduce malnutrition and disease, and increase access to education and employment.

"The Church does not tire of repeating that peace is a duty."

– Pope John Paul II

STORIES OF PEACE

Our six participant stories for this Annual Report came directly from people the Caritas network has supported, and is still assisting.

- **Peace and Healing in Australia**
- **Youthful Peace in Bougainville**
- **Peace for Families in Timor-Leste**
- **Peace for Survivors of Violence in Democratic Republic of the Congo**
- **Peace and Dignity in the Philippines**
- **Economic Peace in Haiti**

PEACE ON EARTH

In 1963, Pope John XXIII's encyclical letter, Peace on Earth, identified four essential conditions for peace: **truth, justice, love** and **freedom**. Forty years later, Pope John Paul II said, "The Church does not tire of repeating that peace is a duty."

It is essential to ensure we live together safely in a spirit of peace. It is not just about coexisting, it is about the holistic development of the human person and covers all aspects of life: social, economic, political, cultural, personal and spiritual.

FROM THE CHAIRMAN



BISHOP GREG O'KELLY
SJ AM

Chairman

"Without the merciful works of Caritas there is no Church, and without Diocesan Directors there is no Caritas."

THANK YOU FOR YOUR CONTINUING SUPPORT OF CARITAS AUSTRALIA. EVERY YEAR, AS CHAIRMAN, I HAVE THE PRIVILEGE OF MEETING MANY DEDICATED AND CONSIDERATE PEOPLE. WHETHER SUPPORTERS, VOLUNTEERS, DIOCESAN DIRECTORS, STAFF MEMBERS OR MEMBERS OF THE COMMUNITIES WE WORK WITH, I FEEL EXTREMELY HONOURED TO CARRY OUT MY ROLE.

Pope Francis has reminded us that access to the means of survival is the right of all people. "A way has to be found to enable everyone to benefit from the fruits of the earth, and to satisfy the demands of justice, fairness and respect for every human being," he said in an address on 20 June, 2013.

The theme of this year's Annual Report is 'Peace: the Fruit of Justice', a poignant idea in our conflict-ridden world, where so many long for justice.

The pursuit of a climate of peace where every person can flourish and co-exist in harmony is central to Catholic Social Teaching, and the principle which underpins this – Justice – is exemplified by Caritas' aid and development work. Every day I witness this principle in action through the Caritas family.

Caritas staff carry out their work with great skill. So please let me thank you sincerely for the positivity, professionalism, talent and compassion that you share every day with the Caritas network.

I must also thank the Diocesan Directors around Australia. Without the merciful works of Caritas there is no Church, and without Diocesan Directors there is no Caritas. Your presence, participation and contribution every year is greatly appreciated. Thank you for continuing to assist and reach out to those who live on the margins of society.

This is the fourth consecutive year where our government has cut millions of dollars from Australia's official aid program. It is a shame that our leaders feel that \$303.3 million can be of better use elsewhere. What is more important than looking after our neighbours, particularly those who do not have the basic necessities they require to live fully and with peace?

This year, Jesus' instruction to "Love your neighbour as yourself" (Matthew 22:39) was the inspiration for Project Compassion 2017. This call of Jesus shakes us out of preoccupation with ourselves, and Christ asks us to acknowledge that we are all members of the one human family.

Around the world, there are many ongoing conflicts, but as our Lord reminds us in the Gospel of John, "The disciples were filled with joy when they saw the Lord, and He said to them again, 'Peace be with you. As the Father has sent me, so am I sending you'." John 20:20-21.

With peace and blessings,

A handwritten signature in black ink, appearing to read "Greg O'Kelly SJ AM".

Bishop Greg O'Kelly SJ AM
Chairman

FROM THE CEO

IN OUR WORLD TODAY, NATURAL DISASTERS AND HUMAN CONFLICTS HAVE DISRUPTED COMMUNITIES, UPROOTED PEOPLE FROM THEIR HOMELANDS AND INCITED A SPIRIT OF FEAR AND DIVISION. WE HAVEN'T SEEN THIS SCALE OF NEED SINCE THE SECOND WORLD WAR; CURRENTLY MORE THAN 130 MILLION PEOPLE REQUIRE HUMANITARIAN ASSISTANCE SIMPLY TO SURVIVE.

As Caritas Australia's Chief Executive Officer, I have witnessed the way that our development work is always about individual human dignity. I am constantly humbled by the kindness and compassion displayed by those we work with, even in the most challenging situations.

In April this year, I visited Kenya to take stock of Caritas Australia's response to a drought of unprecedented severity in the Horn of Africa. While there, I was moved by the incredible resilience of communities who were rallying together to survive on their very last food reserves. Caritas Australia, through the Caritas Internationalis network, is working to support over 545,000 people across Kenya, Malawi, Somalia, South Sudan and Sudan, by providing essentials such as clean water and food items.

One of the major challenges of our era is the sympathetic treatment of refugees uprooted from their homes due to conflict and climate change. Pope Francis recently said, "Hearts must not be closed to refugees, but those who govern need prudence." As an active member of the Catholic Alliance for Asylum Seekers, Caritas Australia contributes to the considerations of the Australian Catholic Bishops Conference on this matter. With so many countries affected by ongoing conflicts and war, refugee support services are now needed more than ever.

Through our global network, Caritas is often the first to respond to emergencies. This year, the Australian Government Department of Foreign Affairs and Trade (DFAT) announced that the Church Agencies Network Disaster Operations (CAN DO), a consortium of eight church agencies, led by Caritas Australia, was one of the six successful partners in tendering for the Australian Humanitarian Partnership (AHP) – a mechanism for responding rapidly to global crises.

As a result, our consortium will work with DFAT to deliver elements of humanitarian response, multiyear funding for protracted crises, and their \$50 million five-year commitment to humanitarian response and capacity strengthening in the Pacific.

It is thanks to the support of staff, volunteers, Diocesan Directors and the Australian community that our agency is enabled to continue supporting those in need.

Thank you for being part of the Caritas family and offering your support through prayer, fundraising and events. Your donations to our various appeals, and support of Project Compassion, which this year raised \$11 million, enables our ongoing peace and development work.

In solidarity,



Paul O'Callaghan
Chief Executive Officer



PAUL O'CALLAGHAN
Chief Executive Officer

"I am constantly humbled by the kindness and compassion displayed by those we work with, even in the most challenging situations."

YEAR AT A GLANCE

EVERY DAY, THE INTERNATIONAL CARITAS FAMILY WORKS TOWARDS PEACEFUL AND POSITIVE LASTING CHANGE. THIS IS JUST A SMALL SNAPSHOT OF 2016-17 AS WE WORK TO END POVERTY, PROMOTE JUSTICE AND UPHOLD DIGNITY.

July

PROJECT COMPASSION 2016: This month, Paul O'Callaghan, Caritas Australia CEO, said he felt overwhelmed by the generous response from an army of supporters in every Australian state and territory, with \$11 million raised for **Project Compassion 2016**.

"For over 50 years, Project Compassion has enabled Caritas to transform the lives of millions of people. I have seen the impact of this work first hand in communities such as Timor-Leste, the Philippines and Nepal, and I am humbled by this enormous response from our supporters."

August

GLOBAL JUSTICE: In our continuing quest to engage young adults, our agency hosted a three-day **Global Justice Workshop** for 22 people in our Sydney office. "This was an unprecedented opportunity for like-minded youth to build their networks. They also gained a behind-the-scenes look into Caritas Australia, and the work of aid and development," said Greta Spies, workshop organiser.

WORLD HUMANITARIAN DAY: To mark World Humanitarian Day, the Foreign Minister, the Hon. Julie Bishop, outlined **Australia's humanitarian commitments** to students and representatives of the Australian humanitarian community. A number of students from **Our Holy Redeemer School** in Victoria, which is one of 1,700 Catholic schools supporting the work of Caritas, represented Caritas at the event.

September

ZIMBABWE FOOD CRISIS: Over 4.5 million people in Zimbabwe, or one-third of the population don't have enough to eat. Our **emergency relief program** aims to ensure food security through seed banks and school meals.

Sister Ivy Khoury, Caritas Australia Africa Program Coordinator, said that the school meals program provides hundreds of children with a nutritious daily meal.

October

CLIMATE CHANGE: The Caritas Australia, Caritas Aotearoa and Caritas Tonga joint-report ***Hungry for Justice, Thirsty for Change - State of the Environment for Oceania*** was released.

The report documents the experiences of Pacific Islanders who are struggling with the impacts of climate change. "In the Pacific, climate change is here. It is an urgent, life or death situation. It is a question of us losing our homes, our values and our lands," said author Amelia Ma'afu.

November

FIRST AUSTRALIANS: Our agency and First Australian partners developed a **Joint Statement on Subsidiarity**, calling on the Federal, State and Territory Governments and all religious institutions, service providers, not-for-profit organisations and businesses, which work with and seek the wellbeing of First Australians, to commit to this important Catholic Social Teaching principle.

WORLD LEADERS: On 8 November, Caritas Australia urged the Australian Government to provide **greater financial assistance** to countries globally struggling to adapt to climate change. The call came as world leaders gathered in Marrakesh to discuss solutions to the ongoing climate crisis.

December

DISASTERS ACROSS ASIA PACIFIC: Our agency continues to assist people affected by major natural disasters. On Christmas Day, over 600,000 people were affected when **Tropical Cyclone Nina** (Nock-Ten) made landfall in the **Philippines**. Caritas Australia supported 20,885 people with emergency relief.

January

ANNUAL CELEBRATION: On 26 January, Caritas Australia staff stood in solidarity with Aboriginal and Torres Strait Islander peoples at the annual **Yabun Festival** which is held on the traditional lands of the Gadigal People in Sydney. Held annually on Australia Day, this festival seeks to commemorate the world's oldest living cultures, showcase their art and music, and celebrate their ancient traditions.



GIFTS BY THE SEA: A Brisbane charity shop, led by volunteer, Agnes Hough, closed after 52 years of trading. Since 1965, **Gifts by the Sea**, which was started by Eunice Burstow to support Project Compassion, raised more than \$200,000 for Caritas Australia.

February

FAMINE IN EAST AFRICA: The United Nations declared famine in parts of South Sudan. In March, the **South Sudan Council of Churches** released a powerful statement on the humanitarian crisis, condemning the civil war and labelling the famine man-made. In April, we launched the **East Africa Food Crisis Appeal** to help raise life-saving funds for those in desperate need. Thanks to the Australian community, this year our agency raised over \$1.7 million for the affected countries. See page 30 for more.

March

PROJECT COMPASSION 2017: With the theme **'Love your Neighbour'**, our six stories across Lent demonstrated how love for our neighbours can transform lives. For more than 50 years, Caritas Australia has been privileged to work with vulnerable communities worldwide. Thanks to our supporters, we again raised \$11 million to assist those in need. See page 29 for more.



Caritas Australia's Community Climate Petition was promoted at this year's Youth Parliament of the World's Religions, held at Sydney's Santa Sabina College and organised by the Columban Mission Institute. Photo: Daniel Nour/Caritas Australia

April

COMMUNITY CLIMATE PETITION:

Hundreds of climate change advocates hit the pavements for **Caritas Australia's Community Climate Petition** – the largest multi-faith and multi-electorate climate petition in Australia's history.

May

AID CUTS: For the fourth year in a row, millions of dollars were cut from Australia's official aid program. This year another **\$303.3 million** was cut from the federal budget. Australia's aid program has played a critical role in supporting millions of people to move out of poverty and live a life of dignity.

FLOODS IN SRI LANKA: On 25 May, over **600,000 people** were affected by severe flooding and landslides. Over 200 people died and thousands of homes were damaged. Our agency is working with Caritas Sri Lanka, Colombo and Galle and assisting 10,500 locals with basic necessities such as food, water and sanitary items.

June

AUSTRALIAN HUMANITARIAN

PARTNERSHIP (AHP): The Australian Government Department of Foreign Affairs and Trade (DFAT) announced that the **Church Agencies Network Disaster**

Operation (CAN DO), a consortium of eight church agencies led by Caritas Australia, was one of the six successful partners tendering for the AHP.

The agencies Act for Peace, the Adventist Development and Relief Agency Australia, Anglican Board of Mission, Anglican Overseas Aid, the Australian Lutheran World Service, Transform Aid International (Baptist World Aid Australia) and Uniting World, along with Caritas Australia, are all signatories to the ACFID Code of Conduct.

The AHP is a new strategic five-year (2017-2021) partnership between DFAT and Australian Non-Government Organisations (NGOs). With a specific focus on strengthening the ability of local communities and organisations in the Pacific to prepare for and respond to crises, the AHP will invest \$50 million to build the capacity of local organisations to manage disasters more effectively.

www.caritas.org.au/media

"When you have no food, you have nothing. We must act before our worst fears are realised."

– Mary Wachira, Caritas Project Coordinator, East Africa



At the height of the East Africa food crisis, **23 million people** were facing starvation. In April, we launched the East Africa Food Crisis Appeal.



Over **2.1 million people** were affected by Hurricane Matthew which hit Haiti on 4 October 2016. Caritas Australia supported shelter and emergency relief for the affected populations.

WHERE WE WORK

THIS YEAR, CARITAS AUSTRALIA SUPPORTED 93 LONG-TERM PROGRAMS THROUGH 108 PARTNERSHIPS IN 27 COUNTRIES ACROSS AFRICA, ASIA, LATIN AMERICA, THE PACIFIC, AND WITH AUSTRALIA'S FIRST PEOPLES. EVERY YEAR OUR ORGANISATION ALSO RESPONDS TO HUMANITARIAN EMERGENCIES ACROSS ALL REGIONS.

THROUGH YOUR GENEROUS SUPPORT, CARITAS AUSTRALIA REACHED 2 MILLION PEOPLE DIRECTLY THROUGH OUR EMERGENCY AND DEVELOPMENT PROGRAMS ACROSS 38 COUNTRIES.

In 2016-17, we supported long-term development programs and partnerships in Australia, Bangladesh, Brazil, Cambodia, Democratic Republic of the Congo (DRC), Fiji, India, Indonesia, Kenya, Kiribati, Laos, Malawi, Mozambique, Myanmar, Nepal, Peru, Philippines, Papua New Guinea (PNG), Samoa, Solomon Islands, South Sudan, Sri Lanka, Tanzania, Timor-Leste, Uganda, Vietnam and Zimbabwe.

Caritas Australia also supported complex emergencies in Afghanistan, Bangladesh, Dominican Republic, DRC, Eritrea, Fiji, Haiti, India, Jordan, Kenya, Lebanon, Malawi, Mozambique, Nepal, Occupied Palestinian Territories, Philippines, PNG, Somalia, South Sudan, Sri Lanka, Sudan, Ukraine, Vanuatu and Vietnam.



Photographers (left to right): Catalina McAuley Women's House Association (Peru); Patrick Nicholson/Caritas Internationalis (South Sudan); Catholic Relief Services (Syria); Lisa McMurray/Caritas Australia (India); Nicole Clements/Caritas Australia (Australia); Cassandra Hill/Caritas Australia (Bougainville).

AFRICA

- In **East Africa**, at the height of the food crisis this year, 23 million people were going hungry. In 2017, our emergency appeal raised **\$1.7 million** to provide clean water, food and sanitation supplies to people in Kenya, South Sudan, Sudan, Somalia and Malawi.
- In **Zimbabwe**, village collective poultry rearing groups have been established and resulted in significantly improved household income for rural participants; with an average increase from **US\$6 to US\$35** per household per month.

LATIN AMERICA

- In **Peru**, **155** women received extensive training in political participation, public speaking, democracy and local government. **80%** have since spoken up and questioned repressive norms.
- In São Paulo, **Brazil**, the Movement for the Defence of Favela Residents reports that **6,548** families across **12** favelas received legal registration of their land tenure titles. These families are now the recognised legal owners of their land and cannot be evicted.

HUMANITARIAN EMERGENCIES

- In **Jordan and Lebanon**, over **43,000** refugees and vulnerable host community members were supported with education, protection and basic humanitarian services.
- In **Afghanistan**, we continued to provide education and livelihoods support for **5,000** people in rural communities through our program partner Catholic Relief Services.

Programs and Emergencies Expenditure

2016-17: \$22,413,755

2015-16: \$24,882,228

2014-15: \$26,837,622

2013-14: \$25,469,535

2012-13: \$24,771,299

In 2016-17 we spent \$17,425,871 on long-term development programs and \$4,987,884 on humanitarian emergency assistance. A total of \$22,413,755 was spent worldwide.



ASIA

- In **Vietnam**, **10,488** people have been impacted through our work with people with disabilities. Community participation and education have improved, and fostered the development of livelihood skills, thereby increasing household incomes.
- In **Cambodia**, through our Sustainable Change with Dignity program, almost **6,000** people have access to safe, clean water.

AUSTRALIA

- In **Central Australia**, The Western Desert Dialysis Wellbeing Program, a social enterprise, have significantly increased their income, achieving a **140%** increase in annual sales since 2014-15, enabling more wellbeing activities for people on dialysis.
- In **New South Wales**, the Kinchela Boys Home Aboriginal Corporation has now located over **80** survivors of Kinchela Boys Home and started the process of properly documenting their stories.

PACIFIC

- In **PNG**, **149,464** people from 128 communities in 6 provinces affected by the El Niño drought received planting materials and drought-tolerant seedlings for replanting, to enhance their future food security.
- In **Fiji**, the Peoples Community Network Community facilitators reached **3,200** households in informal settlements or approximately **30,000** of the most vulnerable people.

Len said that participating in the Red Dust Healing program, which was written from an Indigenous perspective, changed his life. Photo: Nicole Clements/Caritas Australia

The logo for 'Peace AND HEALING'. It features a blue circular icon on the left containing a white silhouette of a person with a heart inside. To the right of the icon, the word 'Peace' is written in a large, elegant, teal cursive font. Below 'Peace', the words 'AND HEALING' are written in a smaller, blue, sans-serif, all-caps font.

Peace AND HEALING

Over half a million Aboriginal and Torres Strait Islander peoples live in Australia, and despite their pre-eminence as our continent's first inhabitants, too many communities live with injustices and poverty as a direct consequence of Australia's colonial history.

Since 1972, Caritas Australia has worked alongside First Australian partners and communities. The projects strengthen cultural identity and spirituality by fostering culture-based enterprise, strong intergenerational relationships and healing.

Red Dust Healing

A unique cultural healing program, Red Dust Healing was first designed in 2007 by Tom Powell, a Warramunga man from the Wiradjuri Nation in the Central West of New South Wales.

It addresses suicide prevention, Stolen Generations, grief and loss, family and domestic violence, mental health and substance abuse, among other issues, and is intended for males and females of all ages and cultures.

Supported by Caritas Australia since 2011, the program encourages participants to recognise and confront problems, hurt and anger in their lives, stemming primarily from rejection and grief. It supports participants to heal from within by addressing family and personal relationships, lifelong patterns of violence, abuse and neglect, and intergenerational trauma.

Aimed at the heart and not the head, Red Dust Healing operates on the principle that the answer to a problem and the means to healing lies within an individual or a community.

Len's Story

Len Gordon, 53, is from Yiyili in the Kimberley region of Western Australia. A father to 11 children, he first heard about Red Dust Healing in 2013 when he was working as a cultural carer for Unity of First People of Australia (UFPFA).

After losing both his parents and then the breakdown of his relationship to the mother of his first seven children, Len went into a deep depression. He said that participating in the program, a requirement of his role with UFPFA, changed his life.

"Ever since I lost my mum and dad, my life changed. I felt hurt and lost without having them there for moral support and understanding. So when I lost them, I started to stay away from family and started mixing with the wrong crowd. Then with the end of my first relationship, I went into a depression.

"If I hadn't done the Red Dust Healing I couldn't have dealt with all that grief and loss. At least now I have the tools to help me move forward."

He went on to further explain that the program teaches participants that from an early age everyone needs family for support and help.

"It was a powerful program. It lifted my spirits. I had low self-esteem and didn't feel like getting up for work every day. I now feel that I'm in control again and can help my kids and family."

He also said that the program assists in his work as a cultural carer and he feels positive about helping the next generation.

"I can see straight away that they need help, and having done Red Dust Healing I feel like I can help these persons, I can help my mob, I can have a yarn to them ... it's helped my family and community too. Our parents taught us that, you know, to be there for each other, be supportive, to never give up; to give someone a hand when they need it."

THE RED DUST HEALING PROGRAM:

- Enhances people's sense of belonging and mental and spiritual wellbeing.
- Reduces risk of suicide by empowering participants with culture-based healing tools.
- Restores relationships within families and supports participants to become more active within their communities.

In 2016-17:

- **40 participants** were interviewed as part of an evaluation and **100%** reported positive changes in their lives as a direct result of Red Dust Healing.
- Since 2007, Red Dust Healing has facilitated workshops in over **370** communities to over **12,000** people in Australia and overseas.

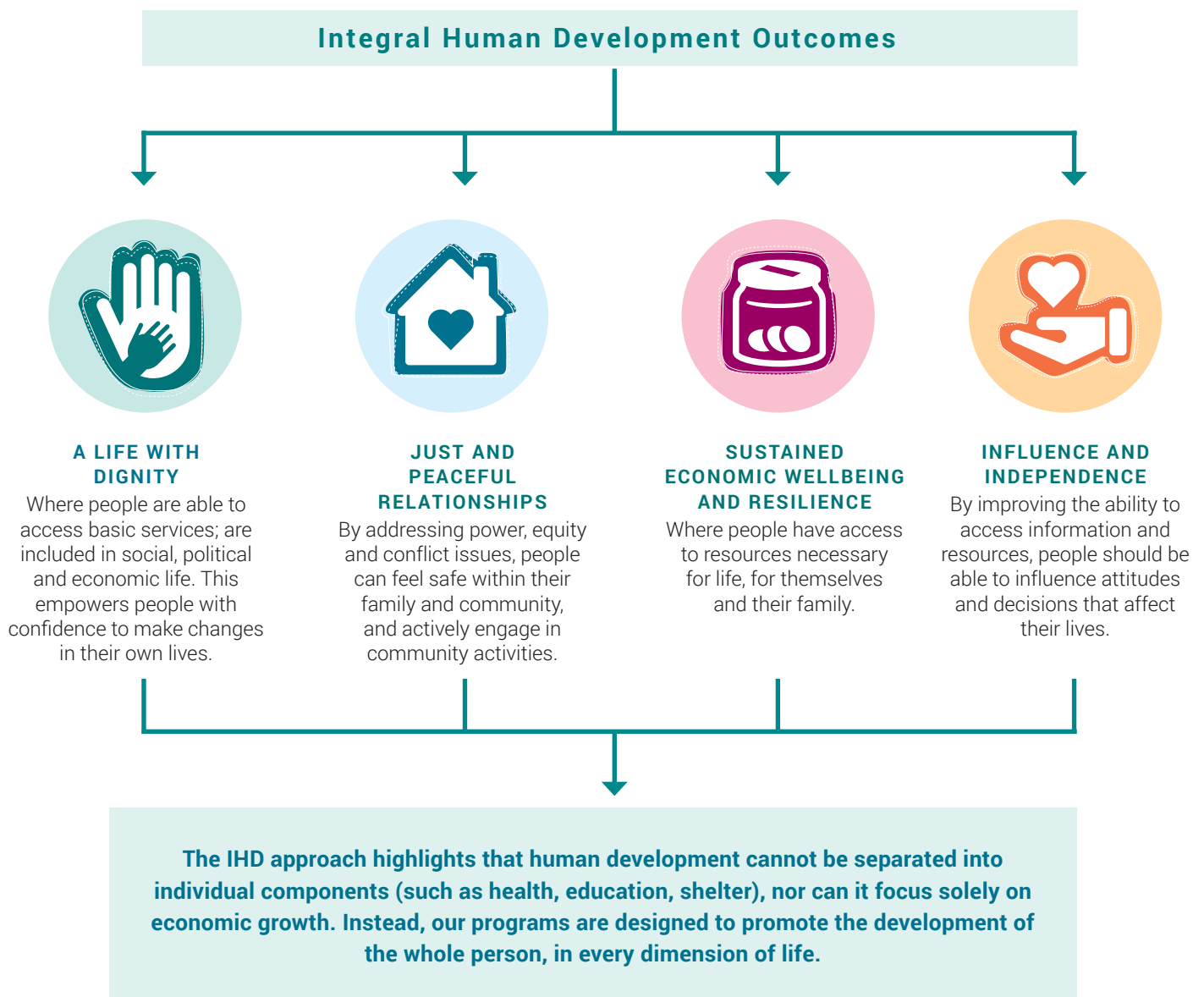
"Coming to Red Dust Healing gave me a better understanding of how we can help our mob."

Read more about our work in Australia at www.caritas.org.au/australia

OUR APPROACH TO DEVELOPMENT

GROUNDING IN THE PRINCIPLES OF CATHOLIC SOCIAL TEACHING, INTEGRAL HUMAN DEVELOPMENT (IHD) PROMOTES THE DIGNITY OF THE HUMAN PERSON, EQUALITY AMONG ALL PEOPLES AND THE COMMON GOOD OF THE WHOLE COMMUNITY.

WITHIN OUR IHD PROGRAM EFFECTIVENESS FRAMEWORK, CARITAS AUSTRALIA IDENTIFIES FOUR INTERCONNECTED OUTCOMES WHICH CONTRIBUTE TO HOLISTIC DEVELOPMENT.



Read more about our Integral Human Development approach, including the full document *Integral Human Development Program Effectiveness Framework*, at www.caritas.org.au/ihd

Our programs are designed to promote the development of the whole person, in every dimension of life.

STRATEGIC DIRECTIONS

CARITAS AUSTRALIA'S STRATEGIC DIRECTIONS 2013-18 RECOGNISES INTEGRAL HUMAN DEVELOPMENT (IHD) AS THE OVERARCHING DEVELOPMENT APPROACH.

Between 2013 and 2018, Caritas Australia aims to:

- Build relationships that empower people living in poverty to be the agents of their own change, tell their own stories and shape and influence Caritas.
- Deliver programs that are effective, efficient and ultimately lead to the independence of the poor.
- Create a more agile agency, capable of responding to the needs of the poor as they change and emerge.

Goals

To achieve these ends, our organisation is pursuing the following five strategic goals:

1. Deepen Catholic Identity
2. Build Stronger Relationships
3. Strengthen Programs and Advocacy
4. Develop Organisational Agility
5. Fund Sustainable Growth

Highlights

Now in the fourth year of our plan, our agency continued to strengthen our Catholic identity, build stronger external relationships and improve our organisational agility and competence.

There were many highlights in 2016-17 as we work towards achieving these goals.

GOAL 1: DEEPEN CATHOLIC IDENTITY

- Researched and developed a program for mission effectiveness to be 'rolled out' from 2018 and implemented across Caritas Australia's operations and workplaces.
- Increased awareness of importance of embedding Catholic Social Teaching principles and aspects of Scripture and our Catholic tradition in our written and digital materials.
- Continued to develop resource materials to support the desire for prayer and reflection in our workplaces.

GOAL 2: BUILD STRONGER RELATIONSHIPS

- Continued to build relationships with our Catholic community by engaging supporters and strengthening our profile in the wider community. Public generosity and support of Project Compassion and Appeals such as the East Africa Food Crisis

Appeal highlights the deep-felt public commitment to our mission of serving the poor and marginalised.

GOAL 3: STRENGTHEN PROGRAMS AND ADVOCACY

- Continued to streamline our program portfolio, further enhancing our focus in our three priority sectors of Disaster Risk Reduction (DRR), Protection and Sustainable Livelihoods and the alignment of new programs designs with our Integral Human Development Effectiveness Framework.
- Enhanced our DRR programming capacity, through supporting DRR training in Sydney, Timor-Leste and Cambodia. Staff and partner representatives from a wide range of countries attended these trainings and reflected on how to better mainstream DRR into new and existing programs.
- Completed a meta-analysis of past program evaluations to inform the strengthening of our evaluation processes and embed key learnings.
- Deepened our connections with people in the Pacific impacted by climate change. Caritas advocacy staff, in partnership with Pacific Islanders, have taken part in a number of meetings with senior parliamentarians to ensure they are aware of the human impact of this issue.

GOAL 4: DEVELOP ORGANISATIONAL AGILITY AND COMPETENCE

- Increased our focus on the utilisation, optimisation and improvement of social media channels and digital technology for fundraising and supporter engagement.
- Implemented a Project Compassion online ordering and tracking system for school and parish resources. This has resulted in faster and more reliable delivery of vital campaign and education assets, and will ensure our flagship campaign continues to have maximum reach.

GOAL 5: FUND SUSTAINABLE GROWTH

- Enhanced our relationships with our Major Donors and increased donations by \$1.2 million on the previous Financial Year (2015-16).

- Continued to review and improve the Regular Giving program which has sustained the size and value of this priority fundraising area.
- Engaged in a vibrant range of fundraising activities with community networks (schools, parishes and the Catholic community) for Project Compassion, delivering \$11 million, which was in line with 2015-16.
- Continue to strengthen the skills and capabilities of our staff and managers through training, mentoring and targeted policies and procedures.

In 2017-18 we will:

- Strengthen our community engagement, increase our profile and build sustainable relationships with the Australian community to generate funding and vital support.
- Undertake new research to further understand and demonstrate our program effectiveness and impact.
- Continue to promote cross learning and technical skills development among our staff and partners, particularly within Disaster Risk Reduction, Sustainable Livelihoods and Protection.
- Strengthen advocacy by amplifying the voices of the most vulnerable, especially as it relates to people impacted by climate change and Indigenous rights.
- Engage with staff via workshops and seminars to enliven and participate in the Christian mission to build a just world.
- Continue to strengthen the skills and capabilities of our staff and managers through training, mentoring and targeted policies and procedures.

Read more about our Strategic Directions for 2013-18 at www.caritas.org.au/strategy



Karimah (centre) says her participation in the Red Dust Healing program has helped her be more confident and become an inspiring leader for young people. Watch her story at www.caritas.org.au/red-dust-healing. Photo: Caritas Australia

FINANCIAL SNAPSHOT

DURING THE 2016-17 FINANCIAL YEAR CARITAS AUSTRALIA SPENT OVER \$22 MILLION FUNDING INTERNATIONAL AND FIRST AUSTRALIAN PROGRAMS, AND RESPONDING TO NATURAL DISASTERS WITH HUMANITARIAN ASSISTANCE.

IN THE SAME PERIOD, CARITAS AUSTRALIA IMPLEMENTED AN EXPENDITURE REDUCTION STRATEGY ACROSS THE ORGANISATION TO ADDRESS THE DECLINE IN GOVERNMENT FUNDING AND COMMUNITY INCOME.

PERFORMANCE

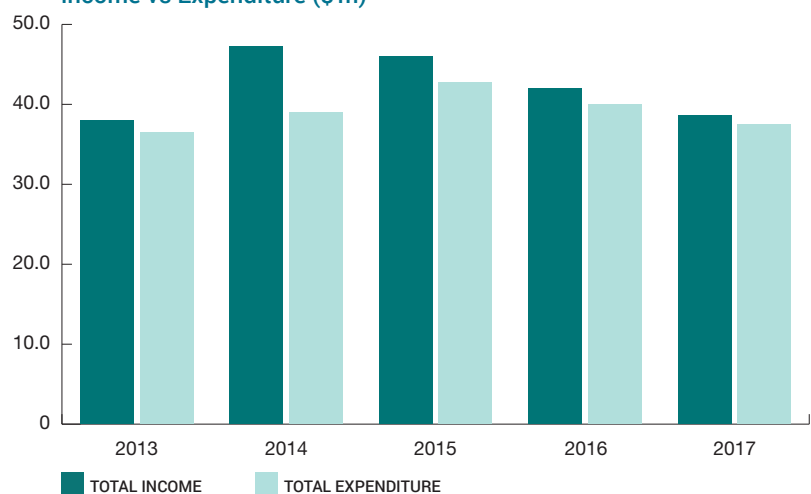
The full year results report total income at \$38.6 million and expenditure at \$37.5 million, creating an organisation surplus of \$1 million. The surplus is driven mainly by the positive response to the East Africa Food Crisis Appeal in May/June 2017, program delays associated with obtaining design approval in Nepal, and an expenditure reduction strategy implemented to mitigate external market conditions.

Surplus donations are restricted to use only in their respective Appeal programs.

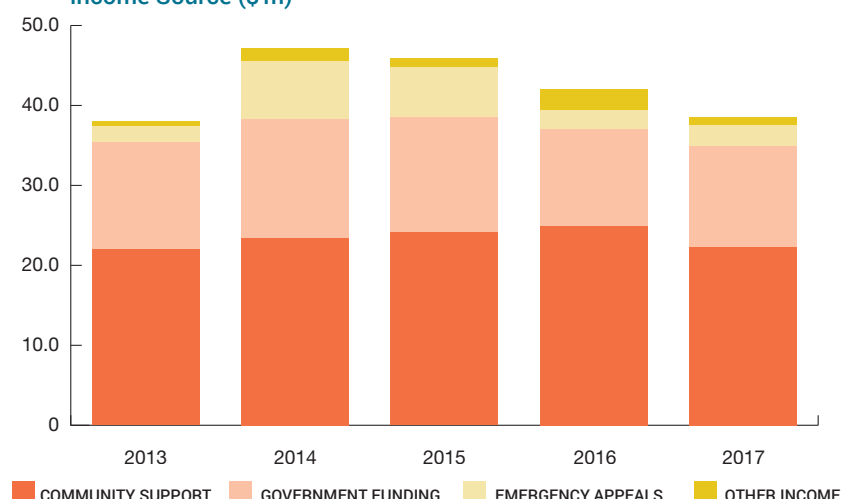
Total income for the year is \$38.6 million, with community support income representing 64%; recurrent and one-off government grants contributing 33%; overseas grants and other income 3% (bank interest, dividends and restatement of foreign exchange).

Though the charitable sector is experiencing a decline in donor giving, Caritas Australia's Project Compassion has steadily averaged around \$11.05 million over the past three years, representing a strong ongoing support and generosity of our donors in the dioceses, schools and community.

Income vs Expenditure (\$'m)



Income Source (\$'m)



ORGANISATION STRENGTH AND SUPPORT

Our commitment is to ensure that we maximise donor funding and create a greater value and outcome for donor contribution.

This is achieved through the implementation of smarter solutions, technology, competitive pricing and streamlining processes. These are all geared towards driving efficiencies, cost reduction, and a lean structure to maintain our admin and fundraising costs (% of total income) to within 10%.

The increase in fundraising ratio over the past two years relates to the investment in our donor acquisition program that commenced in 2013.

Expenditure on overseas, domestic and community education programs has remained, on average, close to 90% over the years.

The slight reduction over the past two years is due to external factors such as natural disasters, delays associated with local government approval, local capacity, and compliance reporting. In these circumstances funds are carried forward to 2017-18.

EQUITY BREAKDOWN

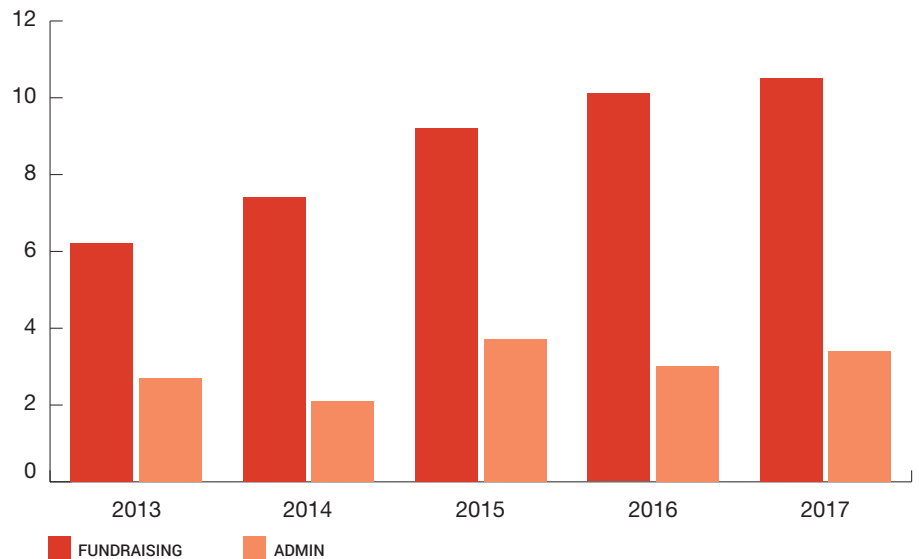
Unrestricted reserves are used to fund close to 70% of the expenditure in the first six months due to the timing of income from core fundraising activities occurring in the later parts of the year. Restricted reserves comprise of Specified Emergency Appeals, Finance and operating leases and Project funding commitments for which signed agreements are already in place. Its use is specific and restricted for this purpose only.

The Caritas Foundation is for the purpose of long-term organisational sustainability.

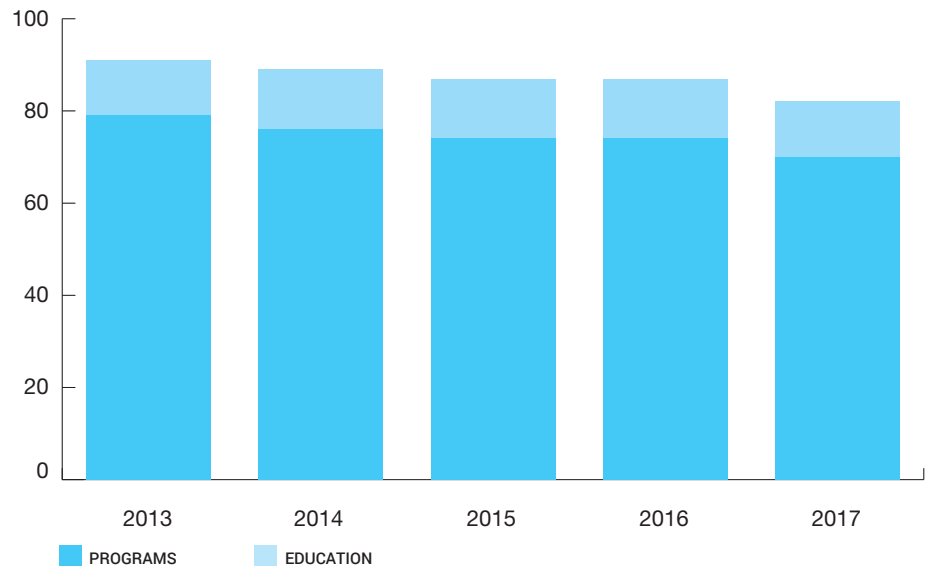
Our Full Financial Report 2016-17 is available to read at www.caritas.org.au/annualreport

Our commitment is to ensure that we maximise donor funding and create a greater value and outcome for donor contribution.

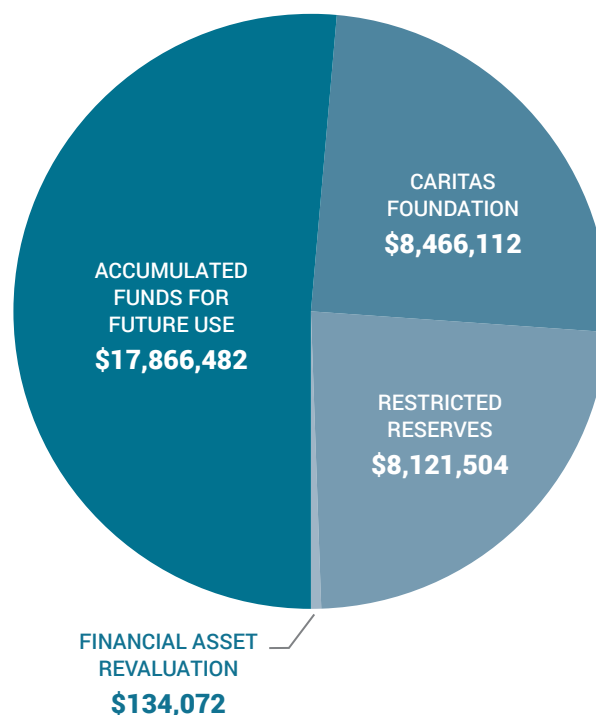
Admin/Fundraising Ratio (%)



Total Expenditure - Programs & Education (%)



Equity Breakdown



YOUTHFUL



Peace

In the upcoming referendum, the people of Bougainville will decide on their future. They are hoping 2019 will bring peace and prosperity for future generations.

In recognition of her leadership and promotion of young women as leaders, Lillianne was named Vice President of the Catholic Youth Association, a Bougainville Youth Initiative partner. Photos: Cassandra Hill/Caritas Australia

Bougainville is a small island north-east of Papua New Guinea with a population of 300,000. During the War for Independence (1988-1998), up to 20,000 people were killed and this conflict has been recognised as the largest in Oceania since World War II.

The impact of this is still being felt today. In 2017, over 60% of the population are young people and the majority grew up in a post-conflict setting.

The Caritas Australia Bougainville Youth Initiative is a two-year-old program supported by the Australian Government which engages with and supports the youth to build peaceful, positive lives and ensure their voices are heard as the community decides its future.

Bougainville Youth Initiative

Working in conjunction with our local partners, this program focuses on supporting young men and women to develop the skills and capacities they need to contribute to economic development, and to increase community and government leadership opportunities.

This leadership component was developed in partnership with the Catholic Youth Association of Bougainville. Since it began, the program has strengthened the youth network through leadership training, including targeted training to promote women as leaders, as well as encouraging active debate on important social and political issues. As a result of their increased confidence and skills, the youth have been given a voice and recognition in their communities and parishes.

Lillianne's Story

Initially Lillianne, 21, only participated in the finance training on offer, but upon completion, she returned to her local parish to share her new skills. Her first workshop proved very successful, with 50 people attending – 20 parents and 30 young people.

"I came back from the financial literacy training, prepared a similar workshop and brought all the youth leaders in my parish together to train them. I don't want the youths dependent – they must be independent."

Then, following a training session for brickmaking, which is another part of the program, Lillianne oversaw the development of a new literacy centre in her village in Koromira.

Her natural affinity for leadership led members of the Central Deanery to elect her Secretary, and in March 2017, at the Catholic Youth Association gathering, Lillianne was elected Vice President.

This is a major turning point. When the program first began, most of the Catholic Youth Association executives were males, but through female leadership trainings more women now hold senior roles.

"The common culture in Bougainville and Papua New Guinea is that men take the lead and women often sit back and listen. But since the training, women are now thinking, 'I can speak ... I can take a major role,'" said Roslyn Kuniata, Caritas Australia Bougainville Program Manager.

Lillianne now sees herself as a role model and the shy, soft-spoken young woman has blossomed, with conviction and self-confidence.

Lillianne and her peers are now employment-ready, using the skills obtained through the Bougainville Youth Initiative to produce bricks and other goods for sale. They are also working together to leverage community networks and sell products effectively.

Read more about our work in Bougainville at www.caritas.org.au/png

This program is supported by the Australian Government.

In 2016-17:

- From **8** various trainings facilitated since the beginning of the program (July 2015), **1,140** youths now have practical skills such as brick making and, through leadership training, are more confident to participate in community life.
- In the past, the Bougainville Catholic Youth Association has always been male dominated. Now, **40%** of the leadership roles belong to young women.

"The Bougainville Youth Initiative has made me an outstanding young leader in my community. People see me as a resourceful person."



Brickmaking and bricklaying are part of the Bougainville Youth Initiative program.

EVALUATIONS: SAFE COMMUNITIES

EVALUATING OUR PROGRAMS IS CRUCIAL FOR OUR ACCOUNTABILITY AND LEARNING. EVALUATIONS ASSIST US TO MANAGE EFFECTIVE LONG-TERM DEVELOPMENT PROGRAMS, DEMONSTRATE THE PRACTICAL IMPACT OF OUR WORK, AND ENSURE THAT OUR PROGRAMS ARE CONTRIBUTING TO BUILDING SAFE, PEACEFUL COMMUNITIES.

Caritas Australia, through our partnerships, strives to improve the lives of entire communities. To ensure that programs are being implemented in a way that reflects our values, principles of transparency, and are delivering sustainable change, we regularly undertake program evaluations.

Evaluations support Caritas Australia to report how funds have been spent, to communicate program results with our donors and to adapt future program strategies building on evaluation findings.

Regular reflection and incorporation of learnings is an important process of our work, which is forever changing due to the complexity of aid and development.

As evaluations seek the views of program participants about how their lives have changed and how programs can be improved, evaluation findings are helpful in the following ways:

- Improve organisation and management, and guide strategic planning processes.
- Assist in decision-making by indicating where actions should be taken, where training is required or where further research is needed.
- Influence policy and support fundraising.
- Promote public accountability and show that our resources have been used efficiently and effectively.

The PEAL Team

The Program Effectiveness Accountability and Learning (PEAL) team is an important part of Caritas' evaluation process. PEAL is responsible for the continuous strengthening of our evaluation program and provides staff support in the design and planning of evaluations.

Caritas Australia regional teams also participate by identifying key questions for investigation, and by working with their local partners to organise the evaluation logistics.

To ensure independence, and evaluation rigour and credibility, independent evaluators are contracted to lead

evaluative events, however PEAL and other Caritas Australia program staff engage at key moments to ensure that learnings are embedded across the agency and findings are acted on.

Codes and Principles

We are continually revising our evaluation processes, which are guided by international development sector standards and evolving best practice.

The Development Assistance Committee (DAC), from the Organisation of Economic Cooperation and Development (OECD), defines evaluation as 'an assessment, as systematic and objective as possible, of an ongoing or completed project, program or policy, its design, implementation and results'.

The DAC has developed five themes, which Caritas references to guide our evaluations:

- Relevance
- Efficiency
- Effectiveness
- Impact
- Sustainability

Other core reference standards include: *ACFID Principles and Guidelines for Ethical Research and Evaluation in Development* and *The Australasian Evaluation Society Guidelines for the Ethical Conduct of Evaluations*.

An important Caritas Australia evaluation principle is 'beneficence'. This principle implies that the expected benefit of any evaluation is, first and foremost, of value to participants and the wider community.

Justice and Development in India

In 2016-17, we evaluated three Caritas Australia-supported programs in Chhattisgarh and Jharkhand.

- Hamara Haq (Our Rights): ensuring tribal rights in Chhattisgarh
- Gram Nirman: community led development in Chhattisgarh
- Swadhikar: promoting village level governance in Jharkhand

The purpose of these programs are to:

- Increase participation in leadership, particularly for women.
- Offer inclusive and sustained development and livelihoods for women and men, and people with disabilities.
- Strengthen linkages with government, so Scheduled Tribes' access to basic rights and schemes can be improved.

Scheduled Tribes are officially designated groups of historically disadvantaged Indigenous people in India. Currently, 200 villages in the two states of Chhattisgarh and Jharkhand – or 82,000 people – are involved with these programs, most of whom are identified as Scheduled Tribes.

The evaluation noted some very positive aspects to the programs within the communities visited, particularly relating to changing gender roles:

- **Participation and Decision-making:** Women now participate in village level meetings, whereas previously women would not have been involved. As a result, women are now more active in decision-making.
- **Leadership:** Women now make up 30% of office bearer roles in local government structures known as 'Gram Sabah'.

"We never realised that we have an equal right to participate in the processes of development of our own village. This program has showed me and other numerous women that we have equal rights and entitlements and a 'right to speak' what is right and wrong for my own village and for ourselves."

– Binita Orao, Self Help Group secretary, Swadhikar village.

“Earlier, women were not even allowed to come and sit in village meetings. Now we come together. We take lead in pointing out the issues and discussing the points that matter to women as well. We know that being women we have our rights and dignity too. We are married and we have come to live with our husband to his place. We know that we have equal rights over our land, just like our husbands have.”

– Female participant in a village meeting (attended by more than 80 people from 6 panchayats with over 60% women in attendance).



Evaluations in 2016-17

This year Caritas Australia evaluated 12 programs in 7 countries.

Bangladesh: The Sustainable Livelihood project for Indigenous Community in Dinajpur

Bougainville: The Bougainville Youth Initiative program

Democratic Republic of the Congo: The Sexual and Gender-based Violence program and the HIV/AIDS program

India: The Ensuring Tribal Rights (*Hamara Haq – Our Rights*) project, the Community led Development in Chhattisgarh (*Gram Nirman*) project, and the Promoting Village Level Governance (Swadhikar) project

Laos: The Peuan Mit Transitional Home project and the Peuan Mit Livelihood Development project

Mozambique: The Chokwe Integrated Rural Development project, and the Namaacha and Radio Tecnica Integrated Community Development project

Vietnam: The Sustainable Rural Development Disability program

Women participating in the evaluation and sharing stories of how their engagement in the community has changed through their involvement with the Ensuring Tribal Rights (Hamara Haq – Our Rights) project in Chhattisgarh, India. Photo: Lisa McMurray/Caritas Australia

In 2017-18 we will:

- Update the Caritas Australia evaluation tools with findings from a study into our evaluations (meta-analysis) conducted this year.

Caritas uses a number of standard tools when evaluating, so that we apply a consistent lens to evaluations. Some of these tools to be revised are:

- An evaluation 'Terms of Reference' (TOR)
- An evaluation checklist
- An evaluation guideline

- Further opportunities will be sought to build evaluative capacity for Caritas Australia staff. This will include cross learning and participation of our staff in Caritas Australia evaluations in other regions.
- Investigate new internal processes and program information management software to allow us to better capture, analyse and report our impact and contribution toward the four Integral Human Development (IHD) outcomes. See page 12 for more on IHD.

With the support of Caritas Australia, Martina (as featured on the front cover) participated in a Protection Program in Timor-Leste. In this photo she is speaking with Domingas, a counsellor at Uma PAS women's shelter. Photo: Richard Wainwright/Caritas Australia



Peace FOR FAMILIES

Timor-Leste has made great progress in rebuilding following the nationwide violence and destruction in 1999, when the East Timorese voted for independence, and since the internal conflict in 2006 that brought social and economic disruption. Throughout this time, Caritas Australia has helped to foster peace and develop livelihoods.



Alfonso, Maria and other participants of the Caritas Australia-supported protection program in Timor-Leste, after attending a training on Strengthening Family Relationships. Photo: Euclito Amaral

A small nation of 1.2 million people, Timor-Leste is one of the least developed countries in the world, with food shortages and low levels of basic health, literacy and income.

Our agency is helping people to overcome these challenges through two long-term development programs. This year we accompanied 22 local grassroots community organisations in four municipalities to enhance the dignity of 3,358 people.

Protection Program

The Protection Program works in Baucau, Viqueque, Manufahi and Oecusse to improve the protection of survivors of gender based violence, vulnerable children, people living with disabilities, and other vulnerable groups.

It provides conflict resolution, legal, psycho-social and livelihoods support which assists to build resilience and dignity. To increase men's understanding of their role in developing a society free from violence, specific community-level activities are targeted towards men and boys.

In partnership with 14 local organisations, the Protection Program aims to:

- **Promote** the protection and resilience of vulnerable women and children.
- **Strengthen** community structures and relationships.
- **Increase** awareness of rights and responsibilities.

Alfonso's Story

Alfonso*, 45, works as a village farmer in Viqueque municipality, Timor-Leste. In his adolescence, he was often beaten by his father, and in his adult life he acted violently against his wife, Maria*. Alfonso would try to cope with everyday struggles by drinking alcohol, and when there was no money for liquor, he would hit Maria.

In 2016, he was approached by a village community leader and asked if he'd like to take part in Protection Program activities. Initially he was reluctant, but he soon decided to find out more.

Alfonso participated in 'Strengthening the Family' workshops where he learned how to establish and sustain peaceful relationships in the family through reducing pressure and stress, improve his communication with family and community members, and better understand women's rights and gender issues.

Alfonso also learned how to establish a small business with support from a small grant. After training, he established a kiosk, which Maria now looks after, and together they've been able to save some money.

"He has made a significant change to his behaviour," said Cornelio Ase from Caritas Australia. "He has been selected as a model for other men in his village, and his family is living in harmony and peace."

"My past was very bad – this program changed my behaviour to become a good husband to my wife and to be good father to my children," said Alfonso.

Read more about our work in Timor-Leste at www.caritas.org.au/timor-leste

Caritas Australia and our local partners work with rural families to identify the factors that contribute to violence within families.

We also provide immediate protection to women and children through two women's shelters. The empowerment of women, and ensuring men understand the role they play in family life, are both important strategies for development and peacebuilding.

*Please note that names have been changed for this story.

This program is supported by the Australian Government.

In 2016-17:

- **1,464** people benefited from this program (61% female and 39% male) by acquiring small business management skills, and education about gender-based violence and human rights.
- **103** women and children survivors of violence were assisted in two women's shelters.

"This program changed my behaviour to become a good husband to my wife and to be good father to my children."

COMMUNITY ENGAGEMENT: OUR DIOCESAN NETWORK

THE COMMUNITY ENGAGEMENT GROUP IS AT THE FOREFRONT OF OUR AGENCY'S WORK WITHIN THE AUSTRALIAN CATHOLIC DIOCESAN COMMUNITY.

OUR COMMUNITY PARTICIPATION LEADERS, NETWORK OF DIOCESAN DIRECTORS, COMMITTEES AND VOLUNTEERS ACROSS THE COUNTRY ARE ESSENTIAL TO CARITAS AUSTRALIA'S VISION AND MISSION.



Thank you for your tremendous advocacy and community work.

The role of Diocesan Directors

Diocesan Directors are appointed by the local Bishop and are the official Caritas Australia representatives in Australia's Catholic regional and Eastern Rite Dioceses.

Mostly volunteers, they serve as the critical relationship link between Caritas Australia and the local Diocesan community of parishes, schools, Catholic networks and with the broader Australian community. They are the 'life-blood' and 'animators' of Caritas' grassroots engagement with the Australian Catholic community.

IN 2016-17 OUR COMMUNITY PARTICIPATION LEADERS AND DIOCESAN DIRECTORS WERE:

National

Maronite Eparchy:
Rev Fr Tony Sarkis

Diocesan Director, Ukrainian Eparchy of Australia: **Very Rev, Archpriest Michael Kalka**

Group Coordinator, Community Participation Leader – Northern Region/ Qld; Diocesan Director, Archdiocese of Brisbane: **Joseph Foley**

Community Participation Leader – Southern Region/SA; Diocesan Director, Archdiocese of Adelaide: **Angela Hart**

Community Participation Leader – Southern Region/Victoria; Diocesan Director, Archdiocese of Melbourne: **Sr Margaret Fyfe**

Community Participation Leader – Eastern Region/NSW; Diocesan Director, Archdiocese of Sydney: **Cathy Hammond**

Community Participation Leader – ACT/ Canberra, Goulburn and Wagga Wagga; Diocesan Director, Archdiocese of Canberra/Goulburn: **Lulu Mithshabu**

Community Participation Leader – Western Region/WA & NT; Diocesan Director, Archdiocese of Perth: **Rev Deacon Paul Reid**

NEW SOUTH WALES

Diocesan Director, Armidale: **Naomi D'Arcy**

Diocesan Director, Bathurst: **Carmen Beard**

Diocesan Director, Broken Bay: **Cristina Gomez**

Diocesan Director, Lismore: **Rev Deacon Graeme Davis**

Maitland-Newcastle Team: Diocesan link – **Theresa Brierley**, Parish Liaison – **Patricia Bannister** and **Gayle Williams**

Diocesan Director, Parramatta: **Sr Louise McKeogh**

Diocesan Director, Wagga Wagga – **vacant**

Diocesan Director, Wilcannia-Forbes – **vacant**

Diocesan Director, Wollongong – **vacant**

Victoria

Diocesan Director, Ballarat: **Susan Searls**

Diocesan Director, Sale – **vacant**

Diocesan Director, Sandhurst: **Fr Rom Hayes**

Diocesan Coordinator, Sandhurst: **Kerry Stone**

WESTERN AUSTRALIA

Diocesan Director, Broome: **Fr Christopher Knapman**

Diocesan Director, Bunbury: **Peter Williams**

Diocesan Director, Geraldton: **Rosemary Taylor**

QUEENSLAND

Diocesan Director, Cairns: **Paul O'Connor**

Diocesan Director, Townsville: **Mary McAuliffe**

Diocesan Director, Toowoomba: **Catherine McAleer**

NORTHERN TERRITORY

Diocesan Director, Darwin: **Pauline Bourke**

Tasmania

Diocesan Director, Hobart – **vacant**

South Australia

Diocesan Director, Port Pirie: **Fr Paul Bourke**

For contact details head to www.caritas.org.au/contact-us

Caritas Australia Community Engagement Manager: **Fr George Sigamony**



Sr Margaret in Lima, Peru with a participant of the Caritas Chosica project.

IN THEIR OWN WORDS

Sister Margaret Fyfe

This year, after 17 years with Caritas Australia, Brigidine Sister Margaret Fyfe retired from her role as Diocesan Director in Melbourne. Fluent in Spanish and with a love for Latin America, for a number of years Sr Margaret also took up the role of Program Coordinator for Latin America.

"One of the things that I hear is that we should be helping our own before helping others. I think we can be better than that and be generous to those both within and outside Australia. The creation of a peaceful world depends on us helping people to live with hope and dignity in their own communities and countries."

Ray Lowe

After thirteen years, Ray Lowe retired from his role as the Diocesan Director of Bunbury, Western Australia. Ray worked tirelessly in his role, building strong relationships with communities, parishes and schools in the diocese.

"My work could not have been made possible without the support of my fellow Diocesan Directors, and staff in national office. However, the biggest impact has been at the diocesan level where the priests, parish secretaries and parish Project Compassion representatives have ensured that the support of Caritas is maintained."

NEW MEMBERS OF THE DIOCESAN NETWORK IN 2016-17

Peter Williams, Bunbury

Peter Williams, Diocesan Director for Bunbury, is a retired businessman and an active member of the Leschenault Parish in Australind, Western Australia. As well as being an acolyte at the Church of Christ the Living Vine, Peter has previously worked at the St Vincent de Paul Society.

Cristina Gomez, Broken Bay

Dr Cristina Gomez, Diocesan Director for Broken Bay, is also the Life, Charity and Social Development Coordinator for Broken Bay Diocese in New South Wales. Cristina's faith inspires her to passionately engage in issues of justice and integral human development.

Catherine McAleer, Toowoomba

In 2009, Catherine McAleer, who is Diocesan Director for Toowoomba, Queensland, visited Papua New Guinea and had an eye-opening encounter with poverty. Her background as a primary school teacher has instilled in her a sense of the importance of empowering young people.

Rosemary Taylor, Geraldton

As Diocesan Director for Geraldton, Western Australia, Rosemary Taylor's love of communication, along with her deep faith, make her an important part of her parish life and a valuable new member of the Caritas community.

"My work could not have been made possible without the support of my fellow Diocesan Directors, and staff in national office."

- Ray Lowe



Students from St Mary Star of the Sea College Wollongong presenting a cheque to Tom Van Kints for Project Compassion 2015. Photo: Seth Harsh

In Memoriam

On Sunday 30 April 2017, our dear colleague and friend Tom van Kints passed away at the Mater Hospital in North Sydney. Tom served faithfully in the role of Diocesan Director in the Wollongong Diocese for 18 years.

"Tom's love for Caritas was evident in his diligence, love and support of all things Caritas, especially Project Compassion. He will be sadly missed," said colleague and friend Patricia Bannister, Diocesan Director of Maitland Newcastle.

ENRICHED LEARNING

THE COMMUNITY ENGAGEMENT GROUP WORKS TO EDUCATE, ELEVATE AND TRANSFORM YOUNG PEOPLE AND THE WIDER AUSTRALIAN SOCIETY WITH THEIR MISSION FOR SOCIAL JUSTICE.

Community engagement works to transform the hearts and minds of Australians through free educational resources, student and teacher workshops, and opportunities for community members to lead and participate in fundraising events and advocacy campaigns.

We are composed of three groups: Justice Resources, Justice Educators and Community Participation.

Justice Resources

Justice Resources created and promoted materials that:

- **Focused** on creating high quality resources for schools; expanding further into resources for parishes.
- **Engaged** deeply with the Australian Curriculum so that we are better able to support teachers in integrating Catholic Social Teaching, justice and global issues across their teaching programs.
- **Unpacked** our advocacy campaigns and major social justice issues, with resources for Project Compassion and Stolen Generations (Kinchela Boys Home), for example.

IN 2016-17:

- **62,000** justice resources were downloaded from our website (up from 57,000 last year).
- The CST toolkit continued to be the most popular resource, with **139,000** visitors viewing over **700,000** pages (a **29%** annual increase).

Justice Educators

The Justice Educator group offers student and teacher justice action workshops. These enrich the learning of students and teachers in Australian Catholic schools and universities.

IN 2016-17:

- Approximately 70 Just Leadership Days were conducted throughout Australia. These workshops encourage students to become leaders for justice in their schools and communities.
- 2,500 students attended social justice-related workshops, 500 teachers attended professional development opportunities and 7,000 students learnt about global poverty at smaller school seminars or events.

Community Participation

Community Participation Leaders and Diocesan Directors around the country continue to engage and enhance our reach. In line with our strategic direction, we endeavour to engage with existing networks while exploring new avenues to deepen our Catholic identity.

IN 2016-17:

- Our Diocesan Director network once again made a significant impact by ensuring that the voice of the voiceless was heard across Australia.
- Diocesan Directors are particularly active throughout Project Compassion and this year was no different. By facilitating Project Compassion launch events and key speakers, parish and school talks, community fundraising events and speaking to the press, Diocesan Directors ensured that stories of hope and transformation were told to thousands of Australians. This network contributed significantly to help Caritas Australia achieve the \$11 million target for Project Compassion 2017.

Explore our justice resources for:

Schools – www.caritas.org.au/schools

Parishes and community groups – www.caritas.org.au/parishes

Educating Australia's youth is at the heart of Caritas Australia's mission.



In 2017-18 we will:

- Further develop volunteering opportunities, including piloting a Parish Representative Network within the parishes of each diocese.
- Develop resources for the Australian Catholic Youth Festival, December 2017.
- Plan for the Transforming Service Conference in April 2018 (a conference for educators and leaders).
- Increase the promotion of resources, events and engagement opportunities and grow the e-news subscriber base.
- Work more effectively to capture qualitative impact data.
- Continue to explore innovative ways to encourage the community to engage with global issues.

The Community Engagement group works with schools, universities, parishes and community groups to raise awareness of global poverty and build Just Leaders.

BEQUESTS: A LASTING GIFT

IN 2016-17 WE RECEIVED \$2,265,968 FROM 46 SEPARATE BEQUESTS. WE ARE MOST GRATEFUL TO THOSE WHO HAVE MADE THIS CONTRIBUTION.

*"How powerful prayer is! May we never lose the courage to say:
Lord, give us your peace."*

- Pope Francis



Elisa Hogue with students from Ryan Catholic College at the Townsville Launch for Project Compassion 2017. Photo: Neil Helmore

- | | | | |
|---------------------------|-----------------------------|----------------------------|------------------------|
| George Apap | Margaret Patricia Cavill | Katharina Liebig | June Aileen Sheppard |
| Elizabeth Amy Barry | John Edward Dineen | Anthony Alexander McGowen | Eleanor Mary Trethewie |
| Aulsebrook | Mary Fogarty | Virginia Mary Miller | Adriana Maria Valodka |
| Fr. Edmund John Barry | Leonard Furtado | Audrey Patricia Mitchell | Nola Aileen Wagner |
| Patrick John Brophy | Fr. Gerald Edmund Gallagher | Msgr. James Francis Nestor | Noel Leslie Weightman |
| Eva Mavis Carlos | Francis B Gray | Leo Desmond O'Brien | Mary Margaret Wylie |
| Beulah Carter | Fr. Peter Michael Greene | Sylvia Margaret O'Brien | Henry Charles Young |
| Charles Edward Carruthers | Linda Diane King | Harry Joseph Otten | |

MAJOR SUPPORTERS

- | | | | |
|---------------------------------------|---------------------------------|--|------------------------------|
| Cathryn Byrne and Robert Campagnaro | Michael and Rosemary Gibbings | D and C McIntosh | Vincent and Virginia Scanlan |
| Congregation of the Blessed Sacrament | Keady Investment Trust | J & M Nolan Family Trust | Gerald and Virginia Stack |
| Dr Marie J Delaney | Bernard and Bernadette Lawrence | The Noel and Carmel O'Brien Family Trust | Skellern Family Foundation |
| Delron Foundation | Mr Tom and Carolyn Lyons OAM | Reuben Pelerman Benevolent Foundation | KF Stewart Family Trust |
| Vincent and Michelle Fernon | | | P and C Tobin |

CORPORATES

Connellan



CCI Personal Insurance



Dunmarra

Medtronic



ADVOCACY: AN AUTHENTIC FAITH

IN RECOGNITION THAT POVERTY AND INJUSTICE ARE COMPLEX AND OFTEN SYSTEMIC ISSUES, CARITAS AUSTRALIA ADVOCATES TO CHALLENGE STRUCTURES THAT PERPETUATE POVERTY – TAKING ACTION TO PROMOTE HUMAN DIGNITY AND THE REALISATION OF RIGHTS FOR MARGINALISED COMMUNITIES AROUND THE WORLD.

Thank you for standing up for the voiceless and for our environment. Together we:

- **Uphold human dignity** by calling for Australia to enhance our contributions to global development efforts.
- **Support strong action** on climate change and combat its impacts on our partner communities.
- **Support policies and initiatives** which promote subsidiarity and ensure the advancement of First Australians' leadership and decision-making.

Highlights

In 2016-17, Caritas Australia in collaboration with Caritas Aotearoa New Zealand and Caritas Tonga, launched the State of the Environment Report for Oceania titled *Hungry for Justice, Thirsty for Change*. The report demonstrates the human impact of what science has long been telling us: that the seas are rising, we are experiencing more extreme weather events at greater ferocity and that the people who are the least responsible for climate change are the most heavily impacted. Report Ambassador, Maria Tiimon of Kiribati received considerable media attention and the report was presented to a number of federal politicians and senior civil servants calling on them to take stronger action on climate change.

In 2016-17, Caritas Australia, in partnership with our First Australian partners, published a Joint Statement of Subsidiarity. The statement builds off a rich history of Catholic Social Teaching on the principle of subsidiarity and, most centrally, the experience and leadership of our First Australian partners. The statement includes a number of asks including the need to ensure that Aboriginal and Torres Strait Islanders lead in developing and implementing policy that affects their lives. The statement includes an etching by Aboriginal artist Tom E. Lewis. The statement will be presented to a range of state and federal politicians in the future.

In partnership with the Australian Religious Response to Climate Change, Catholic



Women in Kenya celebrate installing a solar panel which will provide power for schools, clinics and irrigation systems. These were supplied by Caritas Isiolo, a partner of CAFOD (Catholic Agency For Overseas Development - England and Wales). Photo: Annie Bungeroth, CAFOD/Caritas

Earthcare, Common Grace, the Edmund Rice Centre, Pacific Calling Partnership, TEAR Australia and the Uniting Church, Caritas Australia led a multi-electorate, multi-faith, pen and paper climate petition. Micah Australia developed the concept and ignited the campaign. The petition gained significant momentum with over 200 volunteers gathering tens of thousands of signatures in 100 electorates. Christians, Hindus, Jews, Muslims and Buddhists took to the streets to collect signatures. In each electorate, volunteers met with their local MP, presented the petition and led a conversation on climate change. The petition received strong media engagement and was the largest faith-based climate petition in our country's history.

In 2017-18 we will:

- Promote Pope Francis' statement on migrants, set to be released in September 2017.
- Promote the 2017 State of the Environment for Oceania Report with a guest speaker from a community impacted by climate change.

- Launch a divestment campaign for individuals, Catholic institutions and government.
- Continue to work with coalition partners, Catholic schools, parishes and parliamentarians to help build a bipartisan commitment for an increased overseas aid program.

Read more about our campaigns at www.caritas.org.au/act

"An authentic faith ... always involves a deep desire to change the world, to transmit values, to leave the earth somehow better than we found it. We love this magnificent planet on which God put us, and we love the human family which dwells here, with all its tragedies and struggles, its hopes and aspirations."

– Pope Francis, *Evangelii Gaudium* c183

COMMUNICATING CARITAS: SHARING STORIES

THE QUEST FOR THE FULL REALISATION OF HUMAN DIGNITY AND WELLBEING FOR ALL PEOPLES IS AT THE HEART OF CARITAS AUSTRALIA'S COMMUNICATIONS AND STORYTELLING.

Our work in the media and across all of our communications is guided by the principles of Catholic Social Teaching. We celebrate the lives of those we work with globally and their powerful stories of strength and resilience. The Promotion of Peace is one of those principles, highlighting that peace is the fruit of justice and is dependent upon right order among human beings.

Sharing stories

The sharing of stories of those most vulnerable to poverty and the challenges they face – often in their own words – helps to build strong and deep connections within the Australian community.

Across 2016-17, our mainstream media stories reached more than 8.4 million people, around a third of Australia's population. Our website also set new records, surpassing three million annual page views for the first time.

Expanding our Audience

Our media and social media strategy focused on expanding our regional and mainstream media audience, particularly for Project Compassion. In 2017, our Project Compassion stories reached approximately one million people through mainstream media. A combination of offline and online promotion during the six weeks of Lent resulted in almost one million page impressions.

Gaining a national spotlight was the Project Compassion story of Uncle Richard and the Kinchela Boys Home Aboriginal Corporation (KBHAC). This story tells how KBHAC, with the support of Caritas Australia, offered Uncle Richard and other former Stolen Generations survivors the chance to heal after a childhood of suffering.

Commercial TV networks, radio and print media covered a meeting between Uncle Richard and other Kinchela men, the Sydney Rabbitohs team and coach Michael Macguire. Aired on Channel 7,

the ABC, SBS and National Indigenous TV, the Channel 7 story alone received almost 150,000 views on their Facebook page. In March 2017, Sister Ivy Khoury, Africa Program Coordinator, teamed up with Michael to launch Project Compassion. Find out more at www.caritas.org.au/rabbitohs

Highlights

- Semiti from Project Compassion 2017 received much coverage from ABC and Catholic media outlets. Director of the People's Community Network, an organisation which empowers landless Fijians living in informal settlements, Semiti grew up in one such informal or 'squatter' settlement.
- *CaritasNews*, our quarterly supporter publication, is mailed to approximately 40,000 supporters and is available online at www.caritas.org.au/ publications. In 2016-17, 86% of the articles were direct interviews with program participants and Caritas supporters.
- Following a visit to Kenya, Caritas Australia CEO Paul O'Callaghan appeared regularly on ABC TV, in *The Sydney Morning Herald* and across Catholic media to highlight the East Africa food crisis and the 23 million people facing starvation. Our agency commissioned polling data which showed two thirds of Australians were either unaware or knew very little about the crisis.
- In the last month, last week and last day of the 2016-17 financial year, we broke our own previous records for online donations.

Our mainstream media stories reached more than 8.4 million people, around a third of Australia's population.



The meeting with Michael Macguire was a memorable one for Sister Ivy Khoury, a Rabbitohs fan since 1967. Photo: Nicole Clements/ Caritas Australia






In 2017-18 we will:

- Use digital channels to further promote justice by creating relevant, interesting and shareable content across multiple platforms.
- Continue to strengthen our strong reputation and raise the profile of Caritas Australia's work with vulnerable communities globally and our partners.
- Increase our reach through comprehensive media and social media strategies, and use more innovative technologies in our storytelling.

This year online:

- **15%** more Facebook friends
- Our Facebook posts were viewed over **5 million** times
- **50%** more Instagram followers
- **518,962** people visited pages on our website over **3.1 million** times
- **71,444** resources downloaded

Like us on social media and put some good news stories into your feed.

-  facebook.com/CaritasAU
-  instagram.com/caritasaust
-  twitter.com/CaritasAust
-  youtube.com/CaritasAustralia
-  www.caritas.org.au

Keep up-to-date at
www.caritas.org.au/media

EVENTS: COMPASSION INTO ACTION

THANK YOU FOR SUPPORTING CARITAS AUSTRALIA AND PUTTING COMPASSION INTO ACTION IN 2016-17. YOUR SUPPORT HELPS US CHANGE LIVES FOR GOOD.

Walk to a Better World

In June 2017, Matt Napier began a new three-month adventure to raise awareness of global poverty. The funds raised for Caritas Australia will help communities affected by extreme poverty become more self-reliant through sustainable development and overcome the devastating cycle of poverty.

Matt walked 1850km from the southern border of Namibia to the northern border with Angola. He hopes that by putting his body on the line he'll inspire others to make real long-lasting change for communities in need.

The funds raised for Caritas Australia will go towards our Zimbabwe Integrated Community Development Program which assists with safe drinking water and sanitation facilities for local villagers by training them in the building of wells and latrines (toilets).

www.walktoabetterworld.com



On 5 May 2017, Fr Charles Lukati led the Caritas Australia team in the Sunday Mail Bay-city fun run, Adelaide, SA. Together they raised over \$14,000.



Students with Walk to a Better World's Matt Napier and Caritas Australia's Lulu Mitshabu at St Clare's College in Canberra, ACT. Photo: Cassandra Hill/Caritas Australia

Women for the World

For the past four years, Women for the World has contributed to empowering women and their communities on a global scale. This year the May events, which were held in Sydney, Melbourne and, for the first time in Canberra, raised over \$98,000 for the Seedling of Hope program.

This program empowers women and children affected by HIV and AIDS in Cambodia. Guest speaker and Director of the program, Sr Leonor Montiel, shed light on how people are being given a chance to live a new life with dignity, to improve their economic wellbeing and become independent.

Organise or attend an event

Head to www.caritas.org.au/events for upcoming events or www.caritas.org.au/your-fundraising-event for some great ideas to create your own.



Women for the World Committee Members Alison Green, Nicole Murphy and Michelle Fernon with Sr Leonor Montiel. Photo: Peter Brennan/Caritas Australia



Volunteers from the St Stephen's Cathedral Young Adult Ministry in Brisbane, Qld. Photo: Margherita Gregory, KISS Photography



PROJECT COMPASSION 2017: LOVE YOUR NEIGHBOUR

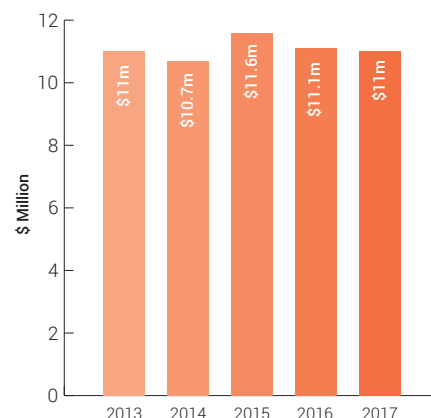
CARITAS AUSTRALIA'S ANNUAL LENTEN FUNDRAISING AND AWARENESS-RAISING APPEAL IS AN EXTRAORDINARY, ONGOING DEMONSTRATION OF THE FAITH, LOVE AND GENEROSITY OF THE CATHOLIC COMMUNITY AND CARING SUPPORTERS THROUGHOUT AUSTRALIA.

In 2017, the Project Compassion stories demonstrated how love for our neighbours can transform lives. Their stories humbled and inspired us, and showed how fundraising for Project Compassion helps to build better lives – for individuals, families and communities.

This year, Lent began on Wednesday 1 March and our stories came from people in the Philippines, Timor-Leste, Australia, Vietnam and Fiji.

Thank you for supporting Project Compassion 2017 and helping us raise \$11 million.

PROJECT COMPASSION INCOME 2013-2017



Jessica, from Maitland-Newcastle in NSW, is a 2016 Pastoral Placement participant and supporter of Project Compassion. Photo: Joanne Isaac



To raise funds, Isabella from Marian Catholic College in Kenthurst, NSW, made these adorable Piggytas cupcakes. Photo: Danielle Ward

"You should love your neighbour as yourself."

- Matthew 22:39

www.caritas.org.au/projectcompassion

During Lent, Project Compassion 2017 received support from over 2,500 schools and parishes, and 20,000 individual donors from across Australia.

EMERGENCY RELIEF AND APPEALS: WORKING FOR PEACE

WITH THE RECENT DECLARATION OF A FAMINE ACROSS TWO COUNTIES OF SOUTH SUDAN, THE SOUTH SUDAN COUNCIL OF CHURCHES RELEASED A POWERFUL STATEMENT ON THE HUMANITARIAN CRISIS, CONDEMNING THE CIVIL WAR AND LABELLING THE FAMINE MAN-MADE.

Read in full at www.caritas.org.au/southsudanchurchstatement

Our Country, the Republic of South Sudan is gripped by a humanitarian crisis, and famine has now been declared. Millions of our people are affected, with large numbers displaced from their homes and many fleeing to neighbouring countries, where they are facing terrible hardships in refugee camps.

In a country, which is already suffering due to insecurity and the collapsed economy, hundreds of thousands of people face starvation if they do not receive food quickly. Our people are struggling simply to survive.

We appeal to the International Community and all Friends of the People of South Sudan to provide immediate and large-scale assistance, but we also appeal to the warring parties to stop the war, to stop harassing our people, to stop the looting of food, and to open credible humanitarian corridors to allow both people and relief commodities to reach the most needy areas.

The Holy Father Pope Francis has made an appeal for “suffering South Sudan”, saying, “At this time, it is more necessary than ever that all commit not to stop at making statements, but also to provide concrete food aid and to allow it to reach suffering populations. May the Lord sustain these our brothers and sisters and all those working to help them.”

“May the Lord sustain these our brothers and sisters and all those working to help them.”

- Pope Francis



A prolonged drought and ongoing war is taking its toll on the inhabitants of Illuhum Village in Torit, South Sudan. The Caritas network will continue to assist in the peace effort. Photo: Patrick Nicholson/ Caritas Internationalis

Funds raised for Emergency Relief and Appeals

Year	Amount raised
2012-13:	\$1,985,329
2013-14:	\$7,334,787*
2014-15:	\$6,215,983
2015-16:	\$2,276,252
2016-17:	\$2,540,464

*This increase from 2012-13 was due to donations for the Typhoon Haiyan Emergency Appeal (Philippines, November 2013)

Together we can work towards everlasting peace. To donate visit www.caritas.org.au/donate or call 1800 024 413.

Head to www.caritas.org.au/emergencies for all our emergency appeals.

FUNDRAISING AND APPEALS: HEARTFELT THANKS

YOUR GENEROSITY IS VITAL TO ENSURING THAT THE WORK OF CARITAS CONTINUES AROUND THE WORLD. OUR HEARTFELT THANKS TO ALL SUPPORTERS AND COMMUNITY MEMBERS. TOGETHER, THIS YEAR, WE RAISED \$24.7 MILLION.

Donations in 2016-17

Our donors are vital partners in our mission to end poverty, promote justice and uphold dignity.

In a worldwide environment where charitable donations are declining, our Catholic community continues to display incredible generosity and this continues to sustain our ability to help those who need it the most.

Regular Giving Income: *Caritas Neighbours* are a group of people who give a regular monthly gift to Caritas Australia. This year, we received donations totalling \$3.9 million.

These regular gifts allow Caritas Australia to plan long-term commitments to program partners who depend on our support for their essential work. Regular Giving is the easiest and most cost effective way to contribute financially to our work.

Direct Marketing: Through stories and photos, our Direct Mail Appeal Packs help keep supporters informed about the impact of their donations. These appeals generated \$2 million in donations and helped to foster a closer connection between our supporters and the communities we serve.

Fundraising Income 2013-2017

Fundraising income	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Bequests	\$2.94m	\$2.82m	\$2.32m	\$4.06m	\$2.27m
Emergencies	\$1.99m	\$7.33m	\$6.22m	\$2.28m	\$2.54m
General donations	\$1.64m	\$2.39m	\$1.26m	\$1.00m	\$1.08m
Direct marketing appeals	\$2.27m	\$2.65m	\$3.27m	\$3.27m	\$2.00m
Philanthropy	\$1.03m	\$1.36m	\$1.79m	\$1.23m	\$1.81m
Regular Giving	\$2.68m	\$3.12m	\$3.58m	\$3.86m	\$3.86m
Project Compassion	\$10.77m	\$10.67m	\$11.47m	\$11.07m	\$11.00m
Events	\$0.10m	\$0.17m	\$0.22m	\$0.23m	\$0.16m
TOTAL	\$23.42m	\$30.51m	\$30.13m	\$27.00m	\$24.72m



A Caritas Australia-supported program in Vietnam offers Nguyet an education, a creative outlet and much-needed community interaction. Her disability no longer holds her back. Read her story for Project Compassion 2017 at www.caritas.org.au/projectcompassion. Photo: Richard Wainwright/Caritas Australia

Where our Income comes from 2016-17

Fundraising income	FY 2017
Bequests	\$2.3m
Emergency appeals	\$2.5m
General donations	\$1.1m
Direct marketing appeals	\$2.0m
Philanthropy	\$1.8m
Regular Giving	\$3.9m
Project Compassion	\$11m
Events	\$0.1m
TOTAL	\$24.7m

See pages 14-15 for Australian Government funding assistance.

This year:

- Over **9,000** donations made online
- Almost **125,000** donations made in total
- Over **35,000** people contributed to raise **\$24.7 million**
- **\$1.7 million** raised for the East Africa Food Crisis Appeal

Tshiza is celebrating at the Caritas Australia supported peace centre in Ndosho, DRC. Now a small business owner, selling fish, oil and beans, Tshiza is able to look after her children and grandchildren. Photo: Lulu Mitshabu/Caritas Australia



Peace

FOR SURVIVORS OF VIOLENCE

The Democratic Republic of the Congo (DRC), in the heart of Africa, has endured more than a century of exploitation, and conflict is ongoing. Caritas Australia's programs promote peacebuilding and offer medical support for former child soldiers and survivors of rape.

Despite its wealth of minerals and fertile land, conflict and corruption have devastated economic and social development in the DRC. Between 1998 and 2007, 5.4 million people lost their lives to conflict, disease and malnutrition.

Fighting over land, minerals, politics and race continues to uproot communities, limit essential services, stunt communities' economic growth, and undermine justice. By 2014, around 44 armed groups were operating in the DRC.

This persistent armed conflict, lack of basic social services throughout the country, and relentlessly acute nature of the crisis have led to the internal displacement of 3.8 million people. This is the highest number of displaced people in the African continent.

Sexual violence has been widely used as a weapon of war in the DRC. In 2011, the Eastern provinces were found to have the highest prevalence of rape in the world.

Our work focuses on women and girls who are the survivors of rape and sexual violence, former child soldiers, and communities affected by conflict. With a focus on protection and advocacy, we support three programs covering issues such as HIV and AIDS, healthcare and psychosocial support, microfinance and agriculture.

Protection and Reintegration of Ex-combatants

The aim of the Protection and Reintegration of Ex-combatants program in South Kivu is to rehabilitate former child soldiers, and victims of rape, so they can live full and peaceful lives.

Caritas Australia works alongside Catholic Agency for Overseas Development (England and Wales) CAFOD and Caritas Bukavu to provide medical and psychosocial support, trauma counselling, livelihood training and peacebuilding skills for women and men who have been victims of violence.

Furaha's Story

Furaha, 30, lives in a village near South Kivu, DRC. One of nine siblings, she completed primary school but her family could not afford for her to attend high school.

When Furaha was 15, she was collecting water from a nearby river when a group of armed men abducted her and 11 other girls. They were taken to a forest where, for six months, they were sexually exploited.

During this time, the girls were guarded around the clock, but one day, Furaha and six girls received a lucky break. They were allowed to collect water unaccompanied – so they took the opportunity to escape.

"I was saved and fled to Bukavu where I met Caritas Australia through CAFOD and Caritas Bukavu. They accompanied me spiritually, psychologically, socially and in vocational training where I learnt textile weaving and dressmaking," said Furaha.

During the week, Furaha, who is now married with a baby on the way and has three adopted children, runs a sewing workshop. A Caritas spokesperson said that she has helped many girls and women who have lived through similar situations, but not only is she assisting them, she is healing her own self.

"This is supporting my life, helping me to take care of myself and to forget everything."

Read more about our work in the DRC at www.caritas.org.au/drc

This program is supported by the Australian Government.

In 2016-17:

- 1,300 community participants have been supported to form 32 associations. Through these associations they have established small businesses, enabling them to generate income to pay for children's school fees and health care for their families. Ex-combatants have now been accepted by their peers.



"I am running a sewing workshop which is supporting my life, helping me to take care of myself and to forget everything," said Furaha. Photo: CAFOD

"They [Caritas] accompanied me spiritually, psychologically, socially and in vocational training where I learnt textile weaving and dressmaking."

As this program includes income-generating activities, it encourages women to take part in livelihood training. Women are also playing key roles, such as treasurers, in associated organisations. Economic opportunities also mean villagers are not joining armed groups, living conditions are improving, and people are saving money and able to borrow small amounts through Caritas Bukavu's Savings and Internal Lending Communities.

PEOPLE AND CULTURE: SUPPORT AND STRENGTH

OVER THE LAST YEAR, THE HUMAN RESOURCES FUNCTION HAS UNDERGONE CONSIDERABLE CHANGE, RENEWAL AND CONSOLIDATION. OUR GOAL HAS BEEN TO MAXIMISE OUR CAPACITY TO SUPPORT STAFF AND MANAGERS AND TO STRENGTHEN OUR CULTURE.

External Review

In the latter part of 2016, Caritas Australia commissioned an external review of the human resources function and this involved a survey of the needs and expectations of our staff. The results of this survey assisted the Leadership Team to refocus the core responsibilities of human resources. Those core responsibilities centre on:

- Skills transfer to equip staff and managers with the capabilities they need to undertake their roles efficiently and effectively.
- Provision of strategic guidance to the Leadership Team and managers.
- Support for a learning culture through targeted training programs and an annual training calendar.
- Maintaining an up-to-date suite of procedures to guide operational decision-making and processes.

2016-17 Highlights

- To **reflect** our new strategic and operational focus, and our commitment to our staff and our values, mission and culture, the Human Resources team was retitled the People and Culture team.
- We **established** a HR Business Partner model to support Australian-based and overseas-based staff.
- Our **learning and development** programs focused on:
 - Communication
 - Coaching
 - Delegation
 - Interpersonal Skills

- Change Management
- Conflict Resolution and Resilience
- Child Protection
- Bullying and Harassment Prevention
- In the first half of the year, the **restructure** of the Engagement and Sustainability team was largely completed. In total, we recruited approximately 30 staff to new roles in the team.
- We undertook considerable work to **strengthen** our volunteers and internships program. There was a slight drop in the number of office-based volunteers, however there are positive indications that we will be in a position to expand our numbers over 2017-18.
- We made excellent **progress** on a total review of conditions of employment for our overseas staff, the development of new contracts of employment to strengthen compliance with local labour laws, and the **establishment** of an online human resources manual for our overseas staff and managers.
- We **established** our in-house publication *Colleague Colloquiums* to enable staff to share their experiences and passions in life including travel experiences, music and fine cuisine.
- We initiated **development** of a partnership with the Australian Catholic University to facilitate the placement of social work students in Caritas Australia.
- We **revised** key procedures including recruitment to ensure engagement and retention of competent staff and volunteers.

- We **developed** an overarching Human Resources strategy to support and strengthen all people related activities in Caritas Australia.
- We **revitalised** workforce planning practices to ensure structures, job descriptions and capabilities met the needs of Caritas Australia.

In 2017-18 we will:

Instigate new procedures, new training programs and a stronger focus on supporting staff and managers through skills and capability development. We intend to:

- Conduct a Training Needs Analysis to identify baseline data so we can develop a learning and development calendar and target training programs to areas of greatest need.
- Develop a suite of training programs to be delivered on a regular basis. New areas of focus will include:
 - Negotiation and Influencing Skills
 - Managing Performance
 - Catholic Social Teachings and Ethical Practice
 - Conflict Resolution and Performance Management
 - Dealing with Vicarious Trauma
 - Managing Teams
 - Business Writing and Partnering
 - Recruitment
 - Microsoft Office products
- Develop a new Performance Management and Development System which includes regular support discussions and minimal paperwork.



The Caritas Australia community is creatively speaking out for a Fairer World.



Age Distribution of Australian Staff

	2013-14	2014-15	2015-16	2016-17
<25	3	1	4	3
25-30	12	11	10	9
30-35	17	19	8	13
35-40	18	19	17	23
40-45	15	17	16	11
45-50	17	18	20	17
50-55	8	10	9	13
55-60	10	10	10	8
60-65	4	6	6	7
65+	3	1	1	2
	107	112	101	106

- Develop individualised learning and development plans for all staff and managers.
- Establish an online Learning Management System to better support the learning and development needs of our staff throughout Australia and overseas.
- Establish Matrix Management programs to support cross-functional teams and leverage existing expertise within Caritas Australia.
- Continue to develop coaching and mentoring programs for staff and managers.
- Develop a new capability framework to support job design, recruitment and learning and development initiatives.
- Completely review all human resources procedures to ensure they serve their purpose and are succinct and inclusive.
- Redesign position descriptions to reflect the capabilities and key accountabilities for individual roles.

Employees as Advocates



"I think all employees and volunteers who are involved with the agency are, in their own ways and roles, advocates for Caritas Australia and the people we work with and alongside. Working in communications, we are always mindful of messaging to ensure we convey the stories of those we work with in an authentic way."

Sally-Anne Hurley,
Digital Communications Specialist



"I believe in the work of Caritas Australia, and the approach to aid and development of empowering people to be architects of their own development. It is a privilege and a joy to be able to share the work of Caritas with the Australian community."

Helen Deering,
Volunteers Coordinator

We have 106 employees based in Australia and 71 based overseas.



Peace AND DIGNITY

Caritas Australia has worked in the Philippines for many years and supports programs such as community empowerment, education and livelihood skills, and peacebuilding and reconciliation initiatives. One of our long-term programs assists squatter families who live and work near dumpsites to lead peaceful and dignified lives.



A clean up drive activity led by the Faithful Companions of Jesus increased the local people's awareness about the importance of a clean and green community. Photo: Sean Sprague

The Filipino population – estimated at around 100 million people – lives across an archipelago of more than 7,000 islands.

Extreme weather, earthquakes, deforestation and ongoing conflicts continue to hamper development across the nation. With almost 23 million people living below the National Poverty Line, many Filipino communities are vulnerable to extreme weather events such as typhoons and cyclones, which regularly cause widespread flooding and landslides across the country.

Deforestation and agriculture amplify the effects of extreme weather and, along with industrial pollution, create challenges for water quality in rural, coastal and poorer communities.

The country has also experienced a number of long-term insurgencies and internal conflicts, many of them based out of the island of Mindanao.

Caritas Australia is committed to helping these vulnerable communities.

Faithful Companions of Jesus

Our partner since 2004, the Faithful Companions of Jesus (FCJ) is a Roman Catholic community of religious sisters. Together our aim is to create communities that live with hope and self-confidence, in environments that promote life with dignity.

A non-profit non-government organisation, the FCJ Learning and Development Centre assists thousands of squatter families living near the dumpsites in Bagong Silangan, Quezon City, Manila, Philippines.

Bagong Silangan is adjacent to the Payatas Dumpsite which is the Philippines' largest open rubbish tip. Taking up an area of 20 hectares, the site receives around 1,200 tonnes of garbage every day and thousands of families survive by living off the sale of recycled items.

A desperately poor area, the FCJ Centre is a life-changer for many individuals and communities as it provides skills training that help people improve their lives and become self-reliant. Economic wellbeing and resilience form the foundations of the project that lead towards peace, harmony and long-term sustainability.

Gina's Story

Gina, 40, lives in Bagong Silangan. As a young person, Gina was subjected to violence. In 2004, she received care and help from FCJ and the Caritas Australia network. In particular, from the support workers at the Anti Violence against Women and Children Program, and their subsequent health program.

Once Gina felt strong enough, she joined two important programs – the Income-Generating Program and the Small Business Support Program. There she learnt to make chocolate and ice candy which now provides her with a sustainable income for herself and her family.

Whenever Gina faces personal difficulties she can access support through the FCJ network.

She is very thankful for the moral and financial support, as well as the care and accompaniment that is provided by the FCJ Centre to the community.

"My life has changed as a result of the presence of the FCJ Centre. Our life as a family has been uplifted," she said.

Thanks to this support, Gina now lives a peaceful and productive life, and has grown in strength and self-confidence.

In 2016-17:

- **3,477** people, including **1,436** women and **1,661** children have accessed the FCJ program, improving their ability to generate sustainable incomes through their participation in, for example, the Small Business Support program.
- A Savings and Loan Cooperative, which has **131** members and operates a small store, was established; members participate in livelihood training and receive a share of the profits. Economic wellbeing and resilience has increased, particularly for women.

"My life has changed as a result of the presence of the FCJ Centre. Our life as a family has been uplifted."



Gina learnt to make chocolate and ice candy which now provides her with a sustainable income for herself and her family. Photo: Faithful Companions of Jesus

Read more about our work in the Philippines at www.caritas.org.au/philippines

OUR GOVERNANCE: NATIONAL COUNCIL

CARITAS AUSTRALIA IS AN AGENCY OF THE AUSTRALIAN CATHOLIC BISHOPS CONFERENCE (ACBC) AND ALL ASPECTS OF ITS OPERATIONS ARE CONDUCTED IN ACCORDANCE WITH THE ACBC POLICY AND MANDATE.

The President of the ACBC is the Archbishop of Melbourne, Most Rev Denis J Hart, and the Vice President is Archbishop of Brisbane, Mark Coleridge BA DSS.

The ACBC's Bishops Commission for Justice, Ecology and Development (BCJED) oversees and reports on the activities of the Australian Catholic Bishops Conference in the areas of justice, ecology, international aid and development and peace, including Caritas Australia's activities. The BCJED appoints from among their membership, the Chair of the National Council of Caritas Australia.

The Chair of the BCJED and Caritas Australia is Bishop Greg O'Kelly SJ AM. The Caritas Australia Deputy Chair is Bishop Peter Stasiuk CSsR DD AM, the Eparch of Saints Peter and Paul of Melbourne for Ukrainian Catholics in Australia and New Zealand.

Caritas Australia's National Council

The National Council is responsible for ensuring the good governance and effective implementation of Caritas Australia's mandate. The Council provides strategic direction, and timely and independent advice to the BCJED policies, finance and administration of the agency.

The National Council comprises 10 lay members. It is responsible for the overall governance of the organisation and meets four times each year.

Committees within National Council

The National Council has three standing committees: the Audit and Risk Management Committee, the Remuneration Committee and the Nominations Committee. The National Council makes recommendations to the BCJED where appropriate.

Audit and Risk Management (ARM) Committee

Members: Michael Burnett, Clyde Cosentino

The ARM Committee focuses on the financial probity and enterprise risk management of Caritas Australia's operations and reports regularly to the National Council on financial compliance, statutory reporting and risk management. The National Council ensures that the fiduciary responsibility of Caritas Australia is fulfilled and that all policies and practices are ethical and meet all legal requirements.

The ARM Committee met six times in the financial year. Achievements of this committee include:

- Review and oversight of the organisation's monthly and year-end financial reporting and performance.
- Monitors all enterprise risks and compliance around reporting and governance.
- Approval of the annual budget, capital projects and quarterly forecasts.
- Provided a framework for resourcing *Strategic Directions 2013-18*.
- Review and monitor the organisational risk register on a quarterly basis.
- Ensures compliance with the Australian Charities and Not-for-profits Commission.

Remuneration Committee

Members: John Bouffler, Sean Parnell and Kate Fogarty

The Remuneration Committee's purpose is twofold:

- To set policy for the remuneration (pay and benefits) of the CEO and members of the Leadership Team.
- To provide advice to the CEO, when requested, about the remuneration of other staff in order to attract, recognise and develop the capabilities of Caritas Australia's staff and volunteers.

Nominations Committee

Members: Emeritus Prof. John Warhurst and John Bouffler

Over the year, the Nominations Committee provided regular advice to the National Council to assist in governance succession planning. The main responsibilities of the Committee are:

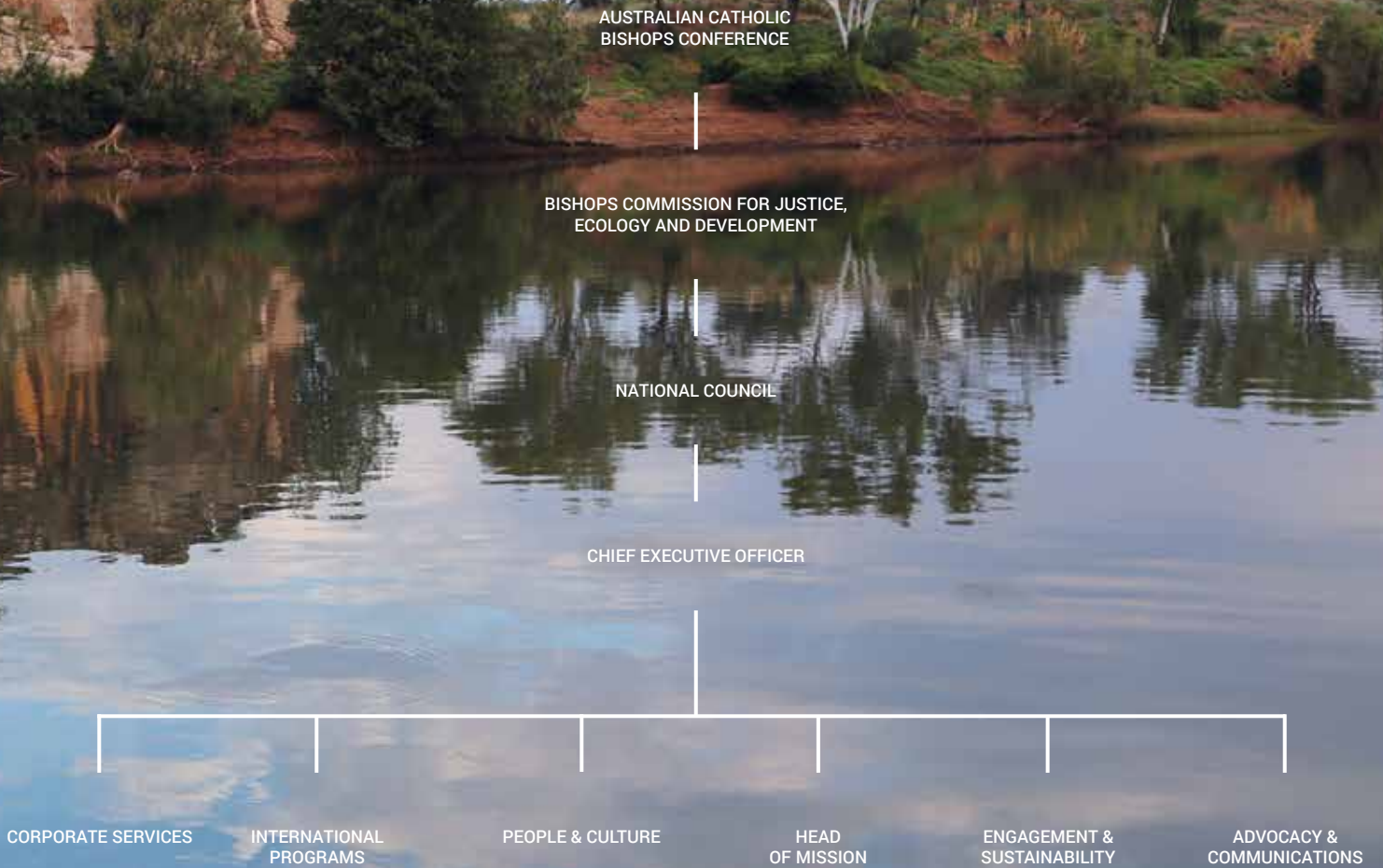
- To identify suitable Council nominees for initial consideration by the Council Chairman and to advise on appropriate communications with shortlisted nominees.
- To ensure that the selection criteria and guidelines for these appointments remain current.
- To provide guidance in meeting the induction needs of new Council members.
- To inform Council about proposed selections prior to relevant Council meetings.



Left to right - Caritas Australia CEO Paul O'Callaghan, Semiti Qalowasa from Fiji, Bishop Richard Umbers and Fr John Anderson at the Ash Wednesday Mass, St Mary's Cathedral, Sydney.

The National Council is responsible for ensuring the good governance and effective implementation of Caritas Australia's mandate.

ORGANISATIONAL STRUCTURE



NATIONAL COUNCIL

THE ROLE OF THE NATIONAL COUNCIL IS AN ADVISORY COUNCIL TO THE BISHOPS COMMISSION FOR JUSTICE, ECOLOGY AND DEVELOPMENT (BCJED). IT PROVIDES KEY GOVERNANCE FUNCTIONS FOR CARITAS AUSTRALIA, INCLUDING OVERSIGHT ON THE STRATEGIC DIRECTIONS AND FINANCIAL AND RISK MANAGEMENT.

In 2016-17, our National Council team of 11 members increased to 12. In March this year we welcomed Sarah Gowty.

CHAIRMAN

Bishop Greg O'Kelly SJ AM
Member since 2012
Meeting attendance: 3 of 4

Bishop O'Kelly is the Auxiliary Bishop in Adelaide and Bishop of the Diocese of Port Pirie. He received an Order of Australia for his work in education, and is Chair of the BCJED.



DEPUTY CHAIRMAN

Bishop Peter Stasiuk CSsR DD AM
Member since May 2015
Meeting attendance: 3 of 4

Bishop Stasiuk is the Eparch of the Ukrainian Catholic Church in Australia, New Zealand and Oceania. He received an Order of Australia for his service to religion and the community.



TAS: Michael Burnett
Member since 2012
Member of Audit and Risk Committee
Meeting attendance: 4 of 4

Michael is a Chartered Accountant and co-owner of Accru Hobart. Michael's specialist technical skills include tax planning, business structures, financial management and auditing not-for-profit associations.



NSW: Louise Campbell-Price
Member since 2009
Meeting attendance: 1 of 4

Louise works in Catholic school education. A member of tribal group Gumbainggar, Louise is the coordinator of the Aboriginal Catholic Ministry in Newcastle, and Chair of the NSW Aboriginal and Islander Catholic Council.



QLD: Clyde Cosentino
Member since 2014
Member of the Audit and Risk Committee
Meeting attendance: 4 of 4

Clyde is a solicitor with extensive experience in refugee and immigration law. He worked in Cambodia as a refugee lawyer and administrator, and holds a Master of Laws and Bachelor of Theology.



WA: John Bouffler
Member since May 2015
Member of the Nominations Committee
Meeting attendance: 4 of 4

John is the Executive Director of Community Employers WA. He was CEO of St Vincent de Paul WA and prior to that spent over 20 years in banking and finance.



ACT: Emeritus Prof. John Warhurst AO
Member since May 2015
Member of the Nominations Committee
Meeting attendance: 4 of 4

John is a commentator on public policy and election issues. He serves on the board of Marist Youth Care, and has served on the Catholic Social Services Australia board.



NT: Sean Parnell OAM
Member since October 2015
Meeting attendance: 2 of 4

Sean has over 30 years' experience in the police force and has a Masters in Theology. He is Chairman of the NT Diocesan Youth Council and a member of the NT Catholic Education Council.



VIC: Kate Fogarty
Member since May 2016
Meeting attendance: 2 of 4

Kate is the Principal of Assumption College in Kilmore, Victoria, a member of the Marist Association Council and a lecturer at La Trobe University Bendigo for the Graduate Certificate in Religious Education.



LEADERSHIP TEAM

OUR LEADERSHIP TEAM PROVIDES DIRECTION TO THE AGENCY'S CORE WORK, ASSISTS WITH IMPLEMENTING OUR STRATEGIC PLAN AND INFORMS THE NATIONAL COUNCIL IN ITS DECISION MAKING FUNCTIONS.

In January 2017, we said goodbye to Head of Human Resources, John Alexander and welcomed Steve McNab.

VIC: Patrice Scales
Member since May 2016
Meeting attendance: 4 of 4

Patrice has held senior management positions for 30 years. She is a member of the Australian Institute of Company Directors and is Chair of the Council of Catholic Social Services Victoria.



ACT: Sarah Gowty
Member since March 2017
Meeting attendance: 1 of 2

Sarah is a development practitioner with experience in government and the NGO sector. She has worked in Australia and overseas managing development and humanitarian assistance programs across Asia, the Pacific, Middle East and Africa.



CHIEF EXECUTIVE OFFICER
Paul O'Callaghan
National Council Member since 2013
Meeting attendance: 4 of 4

Paul O'Callaghan began as CEO in December 2013. His background includes leadership roles with Catholic Social Services Australia, the Australian Council for International Development, and National Disability Services.



Chief Finance and Operations Officer
Rocky Naickar

Rocky has over 15 years' senior leadership experience leading corporate service functions in the corporate, public and not-for-profit sectors.



HEAD OF INTERNATIONAL PROGRAMS
Jamieson B. Davies

Jamieson has over 20 years' experience in the international development sector. Before joining Caritas Australia in 2009, Jamieson worked for Catholic Relief Services (Caritas USA) in Africa, Asia and the USA.



HEAD OF MISSION
Sr. Anne McGuire

Anne is a member of the Institute of Sisters of Mercy of Australia and Papua New Guinea. For over 25 years, Anne worked in Catholic Education and ministry with First Australians.



HEAD OF ENGAGEMENT AND SUSTAINABILITY
David Armstrong

David has substantial social justice, aid and development, fundraising and community engagement experience. Previous roles include Head of Fundraising at Australian Red Cross and Manager of Fundraising at Amnesty International Australia.



Senior Manager People and Culture
Steve McNab

Steve has held roles in public and not-for-profit sectors, and participated in significant government committees. Most recently he was the General Manager of People and Culture for CatholicCare Sydney and Chief Executive Officer for St Patricks Institute of Education.



View detailed profiles of our National Council members and Leadership Team at www.caritas.org.au/org-structure

Marie Lourdes Laurent is from Condé in Haiti and was one of over 2.1 million people affected when Hurricane Matthew hit the country on 4 October 2016. The Caritas network assisted Marie with emergency relief and shelter.
Photo: Suzy McIntyre/Caritas Australia

ECONOMIC



Peace

In January 2010, the third deadliest earthquake in history devastated Haiti, killing over 300,000 people and leaving over one million homeless. Over the past seven years, Caritas Australia has supported the Haitian people to rebuild their country and improve living conditions.

Home to approximately 9.7 million people, Haiti is one of the world's poorest countries with 80% of the population living in poverty. Thanks to the generosity of Australians who donated to our Emergency Response Fund, our agency and partners have a long-term plan set in place.

Together with the international Caritas network including US partner, Catholic Relief Services (CRS), our relief programs are contributing to the improvement of the health, wellbeing and living conditions of Haiti's most disadvantaged communities.

Support Youth, Support the Future

In partnership with CRS, the *Kore Jèn, Kore Lavni* (Support Youth, Support the Future) program, which started operating in the Haitian villages of Tesso and Solino in 2016, focuses on peacebuilding, resiliency and entrepreneurship for young people and their families.

Poverty causes much hardship and grief, often resulting in broken and dysfunctional families. So, family-based violence prevention training is essential to not only making, but sustaining, lifestyle changes. Our aim is to encourage good communication and peaceful communities, strengthen family relationships, and build financial skills through three workshops: Strong Families, Sowers of Peace, and Savings and Internal Lending Committees (SILC).

Rony's Story

Rony David, 19, says he used to feel desperate but he now feels confident about the future. Together with two friends he runs a successful small business and hopes to own a restaurant and eventually go to university.

A program participant, Rony belongs to a 27-member group which is made up of 12 females and 15 males. Motivated to start a small business, Rony and two friends from the group received a loan of 2850 gourdes (\$57) which they invested in selling donuts. However, after one week of sales, they had almost lost everything and only had a combined 250 gourdes (\$5) in their pockets.

Still motivated, they reflected on what they could do with their money and came up with an idea to sell Kibby, a chicken snack similar to meatballs. According to Rony, Kibby would sell better in their community.

This idea was successful and they were able to pay back their loan and put aside a small sum to reinvest. To reach a wider market, they even started marketing on Facebook. Rony described the group as a good way to socialise, save money and do something sustainable.

"Thanks to our small business, I can help my mother with daily household expenses and give my younger brother pocket money," he said. "I am saving money so that in five years I will be able to open my own restaurant. The group has showed us how, together, we can accomplish a lot of things.

"The savings of all the members allow us to access loans. I really like this activity and I see how my future could be secured. I plan to save a lot more money so I can pay for university in a few years."

Read more about our work in Haiti at www.caritas.org.au/haiti

The funds for this program came from the Emergency Response Fund, which Caritas Australia opened after the devastating 2010 earthquake.

In 2016-17:

- **238** earthquake-affected youth, like Rony, were engaged in training and sessions on how to run successful business enterprises. They are now contributing to Haiti's sustainability.
- **80** young people have successfully started a small business (**49 females** and **31 males**).

"I really like this activity and I see how my future could be secured. I plan to save a lot more money so I can pay for university in a few years."

A sustainable small business is linked to wellbeing and economic resilience as it provides people with an income and enables them to enjoy greater social, cultural and economic inclusion.



Rony, 19, (middle) is a member of the Support Youth, Support the Future program. His group is made up of 12 females and 15 males. Photo: Honchyse Joseph



Anne McGuire
Head of Mission

This year marks the 50th anniversary of the 1967 encyclical *Populorum Progressio* by Pope Paul VI. In this encyclical the Pope speaks extensively about the links between peace, development, progress and justice.

"Peace means far more than a precarious truce. Peace is the fruit of anxious daily care to see that everyone lives in justice as God intends."

- Pope Paul VI

MISSION: EVERYTHING IS CONNECTED

Dear Friends of Caritas,

We see each day the troubling evidence of conflict. Whether it is on a scale as large as the Syrian civil war or as disturbing as the quieting of voices in public debate – we can sense both a longing for and yet an absence of peace.

This year marks the 50th anniversary of the 1967 encyclical *Populorum Progressio* by Pope Paul VI. In this encyclical the Pope speaks extensively about the links between peace, development, progress and justice.

At Caritas Australia, Integral Human Development (IHD) is the overarching approach for all our programs. These are designed to promote the development of the whole person, in every dimension of life, and we measure the efficacy of our programs through this lens. Please see page 12 for more in IHD.

Pope Paul calls on the Church to reflect God's love to others. He argues persuasively that we are all called to live and act with reverence for the innate dignity of all creation and the equitable sharing of the world's resources. Pope Paul notes the following (#76):

Peace means far more than a precarious truce. Peace is the fruit of anxious daily care to see that everyone lives in justice as God intends.

So, what does God intend? The early Christian community understood that inclusiveness and hospitality were at the heart of a peaceful community [cf Acts 4:32]. They had seen this in the actions of Jesus, so it was the 'norm' in their community life. There, no one was to be unwanted, rejected or marginalised. The dignity of each person was affirmed by the way the Christian community reached out to them and accepted them.

In 1972 for the 'World Day of Peace' Pope Paul VI wrote: "If you want peace, work for justice." **This is a peace that is not silent in the face of oppression and injustice. Peace is evident in the bubbling laughter of well-fed children, the chattering and babble of tongues free to speak, the thunderous joy of dancing feet and the songs of contented communities when fresh, clean water is drawn from wells built by willing hands.**

A lasting peace is the 'sound' of a just and fair world where we recognise as Pope Francis reminds us in *Laudato Si* 2015 (#91) that, "everything is connected" and where we stand amidst all of creation, sharing our common home.

Thank you for supporting Caritas Australia.

Anne McGuire,
Head of Mission

Thank you for
supporting Caritas
Australia.



Drought in north-west Kenya is affecting many local people, including these wonderfully adorned Turkana villagers. The Caritas network will continue to assist with drought relief. Photo: Bill Corcoran and Thom Pierce/Caritas Internationalis

THE CARITAS FAMILY

OUR WORK IS ONLY POSSIBLE BECAUSE OF OUR GENEROUS SUPPORTERS. YOU CAN HELP IN MANY WAYS.

Make a Monthly Donation. Donations of \$2 or more are tax deductible. Call 1800 024 413 or donate securely at www.caritas.org.au/donate

Organise or Attend an Event. Head to www.caritas.org.au/events for the upcoming events or www.caritas.org.au/your-fundraising-event for some great ideas to create your own.

Volunteer. Call 1800 024 413, email jobs@caritas.org.au or find your local diocesan representative at www.caritas.org.au/contact-us

Workplace Giving. One of the most cost effective and simple ways of making a donation. Head to www.caritas.org.au/workplace-giving for more.

Leave a Gift in your Will. If you are able, we encourage you to consider leaving a legacy that will live on. Call 1800 024 413 or visit www.caritas.org.au/bequests

Keep up-to-date. Sign up to the Caritas eNewsletter at www.caritas.org.au/ subscribe and receive monthly updates, or read our quarterly publication, *CaritasNews*, at www.caritas.org.au/caritasnews

Social Media. Join in our conversations on Facebook, Twitter and YouTube, read our media releases at www.caritas.org.au/media or comment on our blogs at www.caritas.org.au/blog

Sign our Petitions. Stand up and have your voice heard, so the world's poor can too at www.caritas.org.au/act

CHARITY STATUS

Caritas Australia is endorsed by the Australian Charities and Not-for-profits commission as a Deductible Gift Recipient. Donations of \$2 or more are tax deductible.

FUNDING

Caritas Australia generates income from various streams including the Australian Government, public donations, government grants and investments. We gratefully acknowledge the support of the Australian Government through DFAT. See page 1 for Accountability and International Standards.

FEEDBACK AND COMPLAINTS

We welcome feedback about our organisation. To provide feedback, make a compliment or lodge a complaint, call 1800 024 413, write to Caritas Australia, GPO Box 9630 in your capital city or send an email to questions@caritas.org.au

Complaints alleging breaches of the ACFID Code of Conduct can be made to the ACFID Code of Conduct Committee via www.acfid.asn.au/code-of-conduct/ complaints.

SOLICITORS

Makinson d'Apice Lawyers

BANKERS

Commonwealth Bank

AUDITORS

Moore Stephens Sydney







End poverty
Promote justice
Uphold dignity

The Catholic Agency for International
Aid and Development

Caritas Australia
24-32 O'Riordan Street
Alexandria NSW 2015

 questions@caritas.org.au

 1800 024 413

 facebook.com/CaritasAU

 twitter.com/CaritasAust

 youtube.com/CaritasAustralia

 www.caritas.org.au